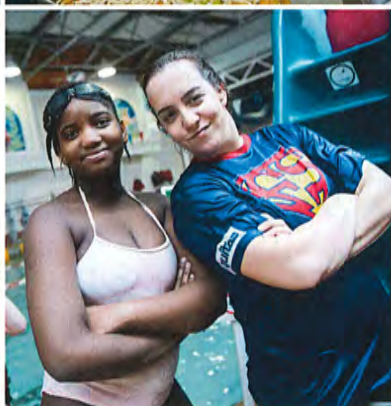




# COMMUNITY CONVERSATIONS

— What's the community saying? —

Britannia   
RENEWAL





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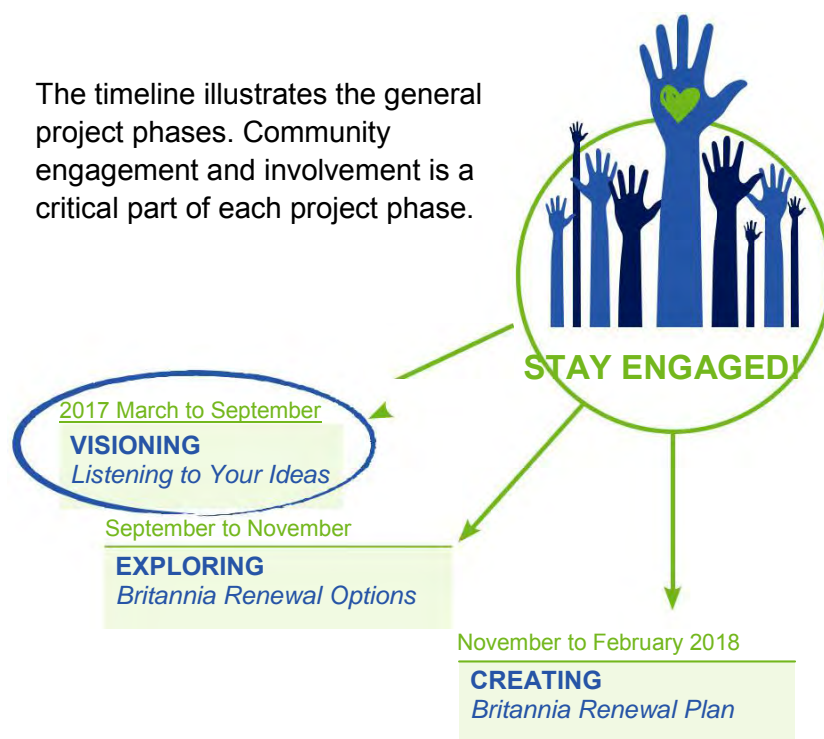


The City of Vancouver and Partners—Vancouver School Board, Vancouver Public Library, Vancouver Park Board, Britannia Community Services Centre—are working together on a project to renew and revitalize Britannia Community Services Centre and the larger Britannia site.

This community-guided project will result in a plan for the evolution of the site and its facilities for the next 30 years. When completed in February 2018, the Britannia Renewal will include:

- **A community vision** guiding Britannia Renewal
- **Facilities space needs** identifying the different spaces for indoor and outdoor recreation, social development, arts & culture, and lifelong learning required to meet future needs at Britannia
- **A master plan** with phasing, outlining which components and features will be developed first and where over the multi-year development

The timeline illustrates the general project phases. Community engagement and involvement is a critical part of each project phase.



## WHAT WE'VE DONE SO FAR

From March to July we talked to over 2,500 community members about their vision for the future of Britannia and the programs and facilities that they would like to see at a renewed centre. We've compiled this in to a draft Community Vision for a renewed Britannia Community Services Centre

Now we want to hear your feedback on the vision. Does it reflect your ideas and input? Does it align with your vision for a renewed Britannia?

Stay engaged! There are many ways to provide input and shape the future of Britannia. Keep an eye out for upcoming events this fall, or drop by the B-LAB!

## BLAB! (BRITANNIA RENEWAL LAB)



Drop by our community living room in the Britannia Info Centre to learn about the project and provide your input and ideas on the emerging directions for Britannia's renewal.



# VISIONING & COMMUNITY ENGAGEMENT

CREATING A VISION FOR RENEWAL WITH THE COMMUNITY

**B-LAB!**

**600+**  
VISITORS

to the B-LAB (Britannia Renewal LAB)  
Britannia Renewal's community living  
room and project information site

**6** INSPIRING SPEAKER  
SERIES EVENTS  
with over 320 attendees



**8** FOCUS GROUPS

(Seniors & Elders, Youth,  
LGBTQ2S, Newcomers, Families and Children,  
Indigenous youth (2), Kettle Society)  
with over 300 participants



**950+**  
OPEN HOUSE  
PARTICIPANTS  
at launch event



**2** INDIGENOUS VISION  
WORKSHOPS

lead by the province's first and only female  
Indigenous architect with over 45 participants



**5** SPACES & PLACES  
WORKSHOPS

each looking at a specific program /  
service area with over 145 participants

**1,600+**  
STICKY  
NOTES



**2,500+**  
COMMUNITY  
MEMBERS  
involved to date

**45+**

ONE-ON-ONE MEETINGS,  
conversations, and meals with  
Indigenous partners, organizations  
and service providers

INCLUDING:  
Kwayatsut Community Engagement Program,  
Vancouver Aboriginal Community Policing Centre,  
Metro Vancouver Aboriginal Executive Council, UNYA,  
Vancouver Aboriginal Friendship Centre Society,  
Responsible Indigenous Strategy for Empowerment  
Program



**6**  
DELICIOUS, WHOLESOME  
COMMUNITY MEALS  
served by Britannia at  
engagement events with 370+  
people enjoying them



**2**

WORKSHOPS WITH STUDENTS  
from Britannia Elementary and  
Britannia High School,  
120+ students



**7**

PROGRAM WORKSHOPS  
170+ staff and service delivery  
partner groups involved



**30+**

COMMUNITY SERVICE PROVIDER  
ORGANIZATIONS INVOLVED  
Keeping our partners engaged

**320**

BRITANNIA  
RENEWAL  
SURVEYS

completed online through  
Talk Vancouver



**2** BIG MEDIA HITS

Interview on CBC's Early Edition, article  
in the Vancouver Sun reaching over  
100,000 Vancouverites



**JANE'S WALKS**

Community "walk-shops"  
around the Britannia  
neighbourhood



**70+**

RECONCILIATION &  
RENEWAL POSTCARDS

mailed by community members  
to themselves to remind them of  
what they could commit to support  
Reconciliation and Renewal



**235+**

#BRITANNIARENEWAL  
conversations on social media



**10** POP-UP OUTREACH STATIONS

At Community Events: Grandview Park Free Market, Italian  
Days, Reconciliation in Action at Ray Cam Community  
Centre, Car Free Day, Canada Day, Earth Day, Stone Soup  
Festival, and more...

## THANK YOU BRITANNIA COMMUNITY

...FOR ALL YOUR TIME AND THOUGHTFULNESS IN CONTRIBUTING TO THE BRITANNIA RENEWAL PROJECT!



## WORKSHOP NOTES

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### **Britannia Master Planning**

Britannia Community Services Centre (BCSC)

**Spaces + Places Workshop: Life Long Learning**

9<sup>TH</sup> JUNE 2017

6:00 – 9:00 pm

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**Attendees:**

Matthew Halverson, Project Manager, REFM - FP

Lindsay Grant, BCSC

Susanne Dahlin, BCSS

Jim Lemaistre, BCSS

Yukiko Tosi, VPL

Chris Dahlton

Ye Chu

Anne Der. Community Member

Ian Marcuse, Grandview Woodland, Food Connection

Carol

Laura

Peter Odymsky

Ariel

**CONSULTANT TEAM:**

Jennifer Marshall, Urban Arts Architecture

Shelley Craig, Urban Arts Architecture

Ouri Scott, Urban Arts Architecture

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**Presentation:**

1. Introductions
2. Project background, context
3. Overview of Workshop Structure and Goals
4. Visual presentation of exemplary life-long learning spaces

**Breakout Discussion:**

Participants broke out into groups to work with images from the slideshow to address the following questions:

1. Identify the life-long learning needs for Britannia now and looking into the future? Participants to write sticky notes to post in categories.
2. Identify vision for ideal library facilities. Working with post cards create a collage of key Britannia opportunities.
3. How might we create a more cohesive and connected community place?

**Summary of Group Findings:**

Group 1:

- Change name from Britannia to something less colonial, something more inclusive
- Shared welcome space + desk – a bigger welcome
- Interconnected space – love the idea of flexible space

- "Hall represent what is inside"
- No jumbo in library
- Intimate scale space
- Connect with world – video catering
- "Throw, break, scream" space
- Get on the roof to utilize spectacular views
- Solar panels
- Land based learning, sweat lodge, wood fireplace is a must have
- Nature education college – not sterile, fireplace smells nice
- Stroller space
- Teen centre + teen library
- "Elder in residence larger role"
- Feeling of wood – kitchen, booked common system, after hours
- Arts + culture flow by
- Theatre sound proof room
- Intergenerational learning
- Reflects aboriginal values – space needs flexibility, indigenous design
- Water feature
- Grab + go for "hot fiction" idea great
- More spaces used to accessible through the school – i.e. wood shop
- Small meetings
- Maker space, craft, bake, creation space
- Ease of navigation
- Idea box – display what's inside, natural light detrimental to art
- Change name
- Space to share stories
- Computers "yes"
- Halifax Library teen space – using image + text, how it expresses it is only for teens, bright bold graphics, TV flashing, interactive
- Not box shaped building
- Bookable study rooms
- Provide opportunities for entrepreneurship

Group 2:

- Friendly, connected to outside, stroller parks
- Interconnectivity of people + spaces

- Entry:
  - o Friendly + welcoming entry, smaller space, desk
  - o Not inward but intimate spaces
  - o Not Halifax stairs or big space
  - o Rental zoned area + public space is space to interact
- Strong aboriginal component to be supported
  - o Elder in residence
  - o Incorporate local language, land based learning
- Round space but intimate
- Space quality – private work, old fashioned carrels - Students don't have study space at home
- Natural light but not monumental, use views
- Accessible – different areas to work in 24/7, especially for those who do shift work
- Living room, meeting space, flexibility instead of technology – maximize flexibility
- Shared space with partners – key!
- Idea box – high exposure, visible creativity
- Incorporate café culture
- Self serve very Britannia
- Gathering external + internal
- Maker space – tool library, presentation
- “Be outside + read a book” when sunny in Vancouver
- Old school study carrels
- Lockers and storage (carts)
- Varied activities and flexible

Group 3:

- “Capturing historical ideas...”
- Working peoples library – new version
- Social connection place + education
- Multi-purpose, meeting spaces
- Salon, philosophers gate
- Demographic access to knowledge – “free university”
- Human scale vs. monumental
- Teen helping seniors, family orientated
- Rooftop gardens
- Lots of light + watch activities
- Kitchen right in the gathering place – watch people do things
- Trout Lake art room

- Library is dispersed + integrated with outdoor spaces
- Become a living library – indigenous art work around campus
- Concern about emphasis on digital
- Connection to nature, earth, land, focus made on indigenous knowledge
- Outdoor learning – Bees, food, get people outside, ecological learning - QR codes in the garden
- Incubator space to focus on eco-innovation
- “Grounding” - collate gardens with library
- “Book box”
- Greenhouse + library
- Uncomfortable in high end spaces
- “Lacana” (Coffeeshop) – grassroots, 2nd hand furniture, murals
- “Architectural library”
- Quick view + welcome desk
- Library to heal community in mind, body + spirit
- Safe haven/place for homeless children
- Nutrition, food + kitchen - community kitchen, feeding homeless, cooking classes
- More than just books – technology workshops, music school, recording studios
- Space for teens/youth to teach seniors about technology
- Giant rooms for noise
- Wi-Fi for free/café
- Connect kitchen to library
- Do not want the space to feel too fancy – inclusive space, people feel comfortable and relaxed

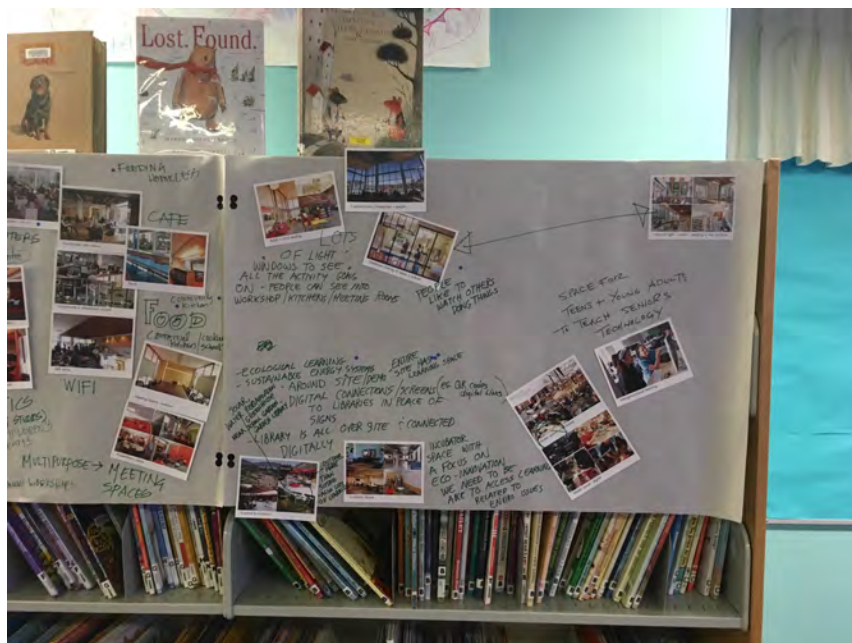
Staff Group:

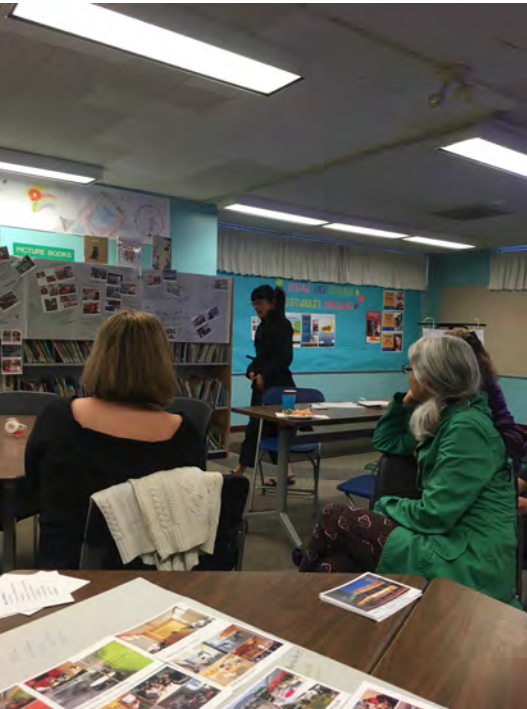
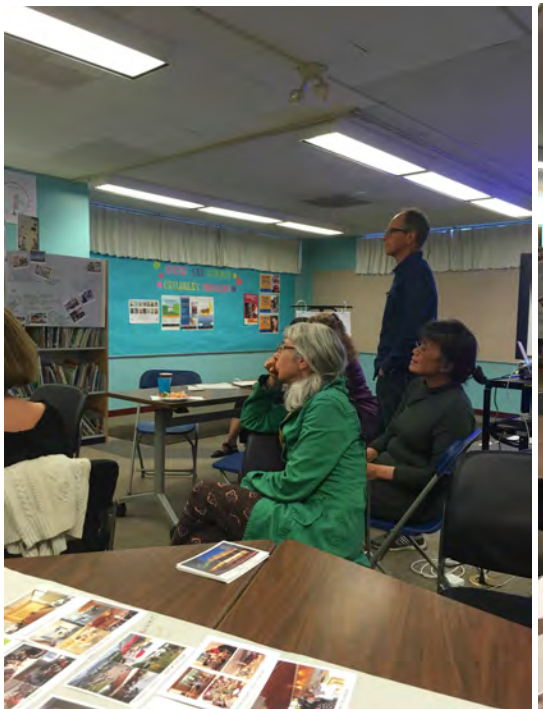
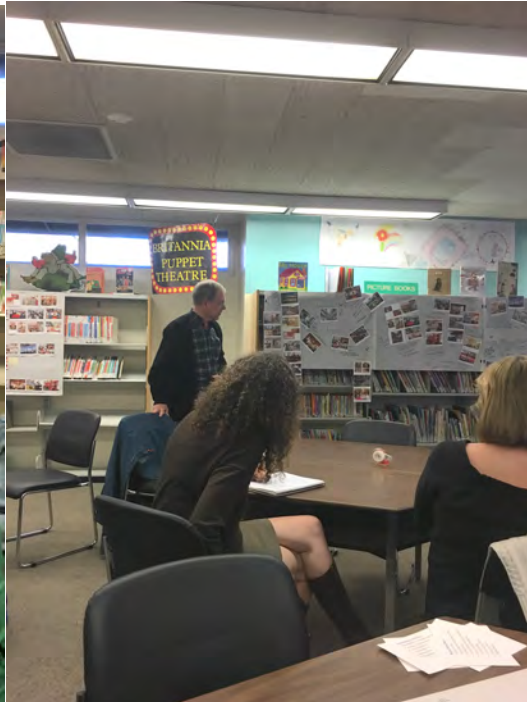
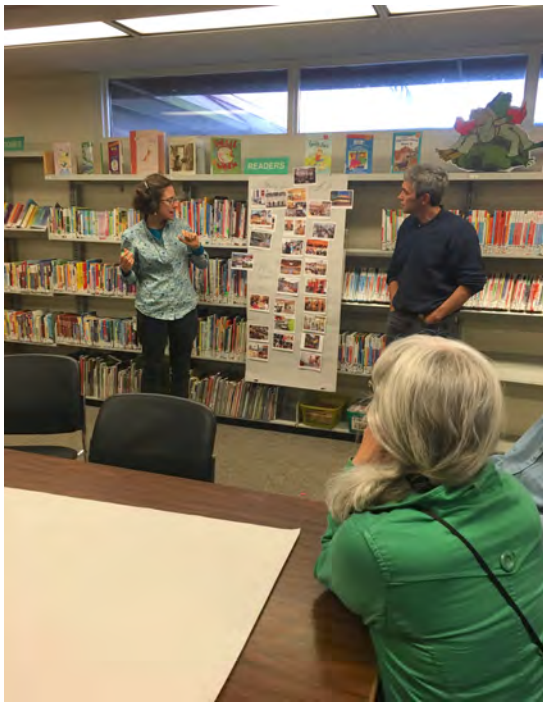
- Teen collection near Teen Centre in new building/proximity
- Maker lab (BCS can monitor) next to VPLs Creation Lab
- Joint front info desk – welcoming centre
- Full security (joint-shared) – cameras
- Art gallery is nice in the branch but can be in close proximity
- Enclosed private rooms for study – individual/group
- Fireplace – living room/comfortable lounge area w/indigenous design + art (cedar boughs)
- Sleep area (pods) – perhaps somewhere on the site
- Food (ex. Halifax)/café (mini) on site
- Moveable shelving, hardwood floors (public), staffroom, padded floor (rubber mats), wipe-able tables and wipes



- Automatic CKL – even the book drop and in the space
- Staff – ergonomic desks (lift or lower)
- Display areas/charging stations
- Wide windows and natural light
- No public washrooms in the library and in the central area and near the library
- No escalators but an elevator
- Kids play area
- Teen gaming area
- Buggy parking
- Dividers in the program/meeting area
- Good layout, quiet and speaking area (soundproof pods)
- Photocopier area (more than 1)
- Dealing with wet weather
- Lockers in the centre – people leave material in the Library
- Lots of height
- PA system
- Bookable studio space
- Self-booking space/computers/labs/meetings – Band practices are recurring bookings
- Separate children/family washrooms
- Water feature in the centre – natural setting, especially alcove area

### Event Photos











## WORKSHOP SUMMARY

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### Britannia Master Planning

#### Britannia Community Services Centre (BCSC)

##### Program Verification Workshop – Arts + Culture

13th June 2017

5:00 to 7:30 pm

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##### Attendees:

###### PARTNERS SUB-COMMITTEE

Matthew Halverson, Project Manager, REFM - FP  
Kristen Lambertson, CoV, Cultural Infrastructure  
Diana Leung, CoV, Cultural Infrastructure  
Eric Fredericksen, CoV, Cultural Services  
Alix Sales, CoV, Cultural Infrastructure  
Marie Lopes, VPB Arts, Culture + Engagement  
Jill Weaving, VPB Arts, Culture + Engagement  
Anne O'Shea, Vancouver Public Library  
Ellen Daracana, BCSC Arts + Culture  
Helen Spaxman, BCSC Arts + Culture  
Peter Odynsky, BCSC  
Victor Martinez Aja, VCACC

Norm Leech, VACPC

Lindsay Grant, BCSC

Ingrid Kolsteren, BCSC

Matthew Carrico, Car Free Day

Haruko Okano, Britannia Community Gallery

Brenda Koch, Open Air Orchestra Society

David Edman, Sound Person, Tech, Roots Music

Elaine Low, BCSC

###### CONSULTANT TEAM:

Jennifer Marshall, Urban Arts Architecture

Ouri Scott, Urban Arts Architecture

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##### Introduction:

1. Roundtable introductions
2. Goal of Program Verification
3. Structure of this session
  - a. City Wide Policy + Strategies framing of Britannia
  - b. Staff + Stakeholder analysis of current space and program needs
  - c. Discussion

##### Presentations:

Presentations from City of Vancouver Culture and Public Art planners, and Park Board framing Arts + Culture for Britannia.

##### Breakout Discussion:

###### 1. What works currently at Britannia in regards to Arts and Culture?

- Artists are integral part of the community + life at Britannia
- Culture at Britannia – community, advocacy, engrained and interwoven
- Strong artist community – “artists are part of community”
- Art as entry point into community advocacy + organizing - Not a frill – it is core to identity
- Programming, responds to community, is unique and reflects local culture and environment
- Economically accessible – 25% discount for families
- Outdoor arts + culture – space is a crossroads that draws people
- Lots of community generated/reflected in public art
- Art gallery:
  - Draws people into Library and allows culminating point for programs
  - Training is good – develop skills around arts

##### Urban Arts Architecture

#401 134 Abbott Street, Vancouver, BC, V6B 2K4  
604-683-5060 info@urban-arts.ca

- Accessible and inviting – non-exclusive
- Value a sense of intimacy
- Creative with the limited space they have – use space very efficiently:
  - Coffee houses in senior lounge
  - Gyms as banquet halls
  - Ice space as performance space
  - Rink space for workshops
- Engaging local talent
- BCSC is the community heart, very supportive, great sense of ownership
- Support of community arts projects

**2. What doesn't work currently at Britannia in regards to Arts and Culture?**

- Lack usable SPACE
  - Not suitable to purpose - No spaces that are appropriate for programming
  - Finding space is a challenge – hard to program across partners/disciplines
  - Lost access to spaces in schools
  - Spaces are owned by others (VSB, VPL) + lent out. Need spaces owned by BCSC to provide ease of access to cultural activity groups
- Exhibition:
  - Need space standards to access funding (environment)
  - Need security and safety
  - Artists paid better
- Lack of ability to self navigate
- Lack of staff to monitor and lack of storage
- Cannot currently use ceramic studio during the day, so it is limited
- Turn away choirs and bands don't have space
- A lot of space in school doesn't really work
- No sound proofing – need rehearsal space/performance space, space for dance and music
- Not a strong “draw” factor
- Not enough office space – not flexible
- Layers of paperwork and bureaucracy

**3. What would be ideal for the Britannia community and what is the most important?**

**GENERAL:**

- “Roundhouse of the East”
- Remain as open as possible. Accessibility – to everyone all the time
- Need dedicated space – purpose built infrastructure for every discipline
- Beautiful spaces
- Food is a real important aspect of every event need Community/commercial kitchen for events (food is very important) and for classes – for example soup, craft fair, special events
- Would like a banquet space.
- Need a visible info hub – one stop shop, community concierge
- Offices for non-profits, spaces for NPO/community groups, office/performance mixed use

- Facilitate accessibility – childcare, inclusive cost
- Creative space - Woven into every aspect of the life of the facility
- Extensive artist in residence, elders in residence
- Professional development for arts - Put money towards these values
- Indoor gathering space – comfortable hangout, multi-use, indoor/outdoor, kitchen, also to have quiet space, small alcoves
- Put parking underground
- Technology vs human component - enough staff and employment for community, economic benefit, youth employed + mentorship

**REHEARSAL SPACE:**

- Rehearsal dance space - Movement dance studio, properly equipped with spring floor, sound, mirrors, etc
- Rehearsal space for musicians, theatre space – sound proof
- Innovation lab, recording

**STUDIO SPACE:**

- Dedicated ceramic studio
- 2D media studio – painting
- Studio space – 24/7 access, connected to gallery ideal but not essential
- Maker space
- Shared production space for artists
- Space needs to reflect the collective of all the parts
- Space for artists in residence - Incubator residency

**HOUSING:**

- Housing for artists – could be Live work if it is built with proper separation of live/work, ventilation, and light. Other thoughts were housing for artists with shared studio space.

**PERFORMANCE:**

- 100 seat black box – basic functional, get advice from performance advice, black box for many disciplines, big space that you can divide, 80 – 100 moveable seats, maybe up to 175
- Want 200 seats for theatre and film

**EXHIBITION:**

- Gallery – window onto street
- Many more showcase areas throughout space (permanent) – people constantly fishing for it
- Dedicated gallery can be attached to library but able to have separate entrance (enclosed), great if it can be viewed from the outside
- Artwork everywhere – like in coffee shops
- Specific spaces for banners hand painted

**OUTDOOR:**

- Outdoor community events/gathering space (use greenway), need own space, need permit - Layers of bureaucracy need to be simplified to allow ease of access for community groups
- Covered outdoor space (sky lit),
- Quiet outdoor space (oasis),
- Outdoor auditorium



**MULTI-PURPOSE:**

- Need multipurpose space with moveable walls
- Storage centralized and accessible – works logistically

**4. What would make this work and who should be at the table?**

**WHAT:**

- Understanding and commitment that art and culture is essential to centre - “Arts is never just art”
- Inclusive space is the priority
- Broaden spectrum of artists – 18% of the community is artists, but we’re not seeing them
- Community engagement process needed – all groups invited, need more outreach, need to be more proactive

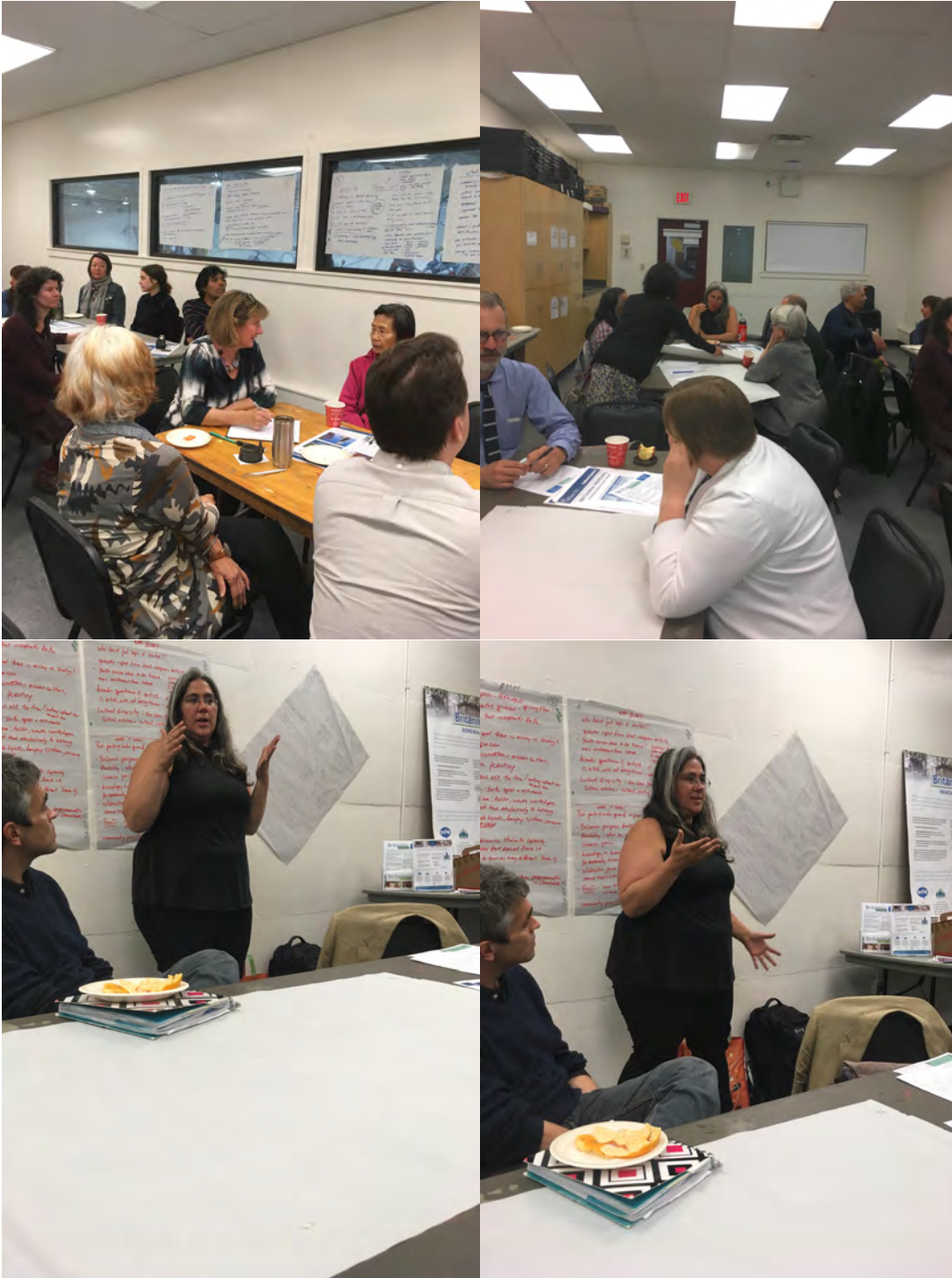
**WHO:**

- Ester Rosenberg – get input on need
- Mike D-Angeli + Miguel
- Bring more artists to the table - Need more local artist representation - Go out to the community for support
- All partners working together (VPB, VSB school, City, Library, Neighbors)
- Diversity of voices need to be heard – youth, elders, seniors, older adults (spectrum of aging)
- Hard to connect with urban Aboriginal Community - Need more input from local indigenous artists:
  - Input into housing, arts, culture + language
  - Stronger outreach to target groups
- Consult with experts on black box theatre to make it functional

**Workshop Photos:**



**Britannia Community Services Centre Master Plan**  
Program Verification Workshop – Social Development 05 May 2017



## MEETING NOTES

# Britannia Master Planning

## Britannia Community Services Centre (BCSC)

## Britannia Secondary School Workshop - Public Realm

June 16, 2017  
12:30 – 1:30 pm

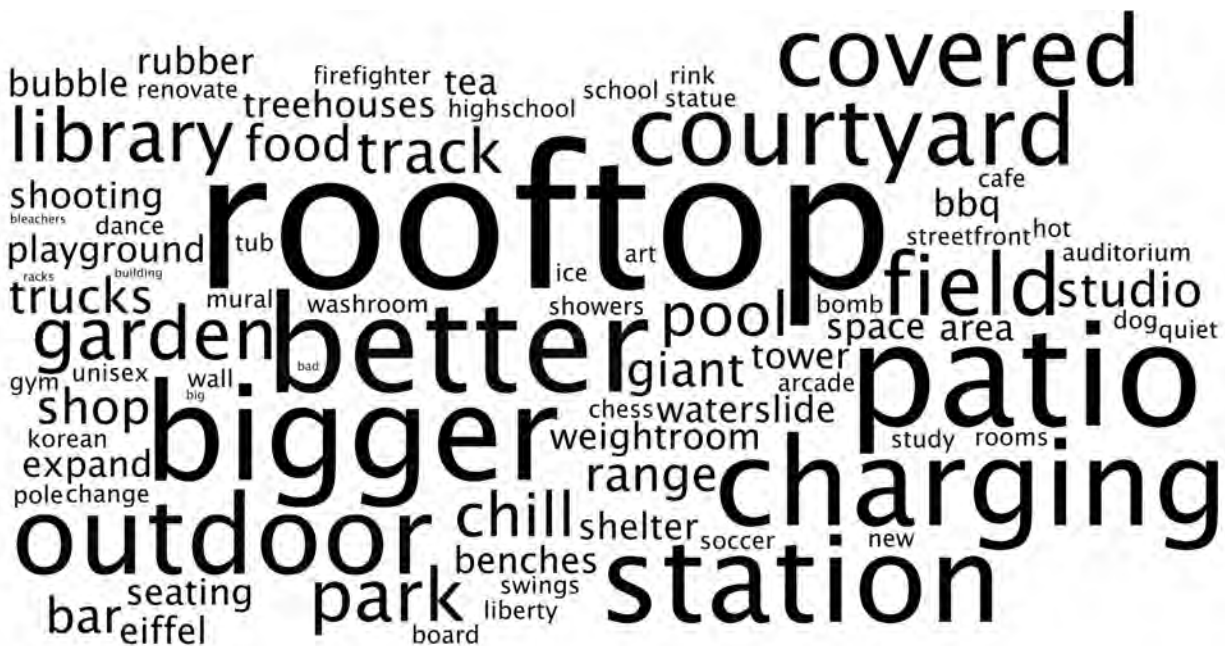
**Attendees:**

STUDENT PARTICIPANTS:  
Grade 11 Social Studies class  
(28 students )

VSB FACILITATOR  
Matthew Chenoweth

PARTNERS SUB-COMMITTEE  
Matthew Halverson, Project Manager, REFM - FP

CONSULTANT TEAM:  
Alison Maddaugh, space2place  
Jeff Cutler, space2place  
Jennifer Marshall, Urban Arts Architecture



### Figure 1 - Highlights from Idea-Generating Workshop

*This word cloud is a graphic representation of the ideas generated in the workshop. Larger words indicate that the idea was suggested by multiple groups and /or received votes (see voting exercise description in 'Workshop Process', below)*



## WORKSHOP PROCESS

After a brief introduction to the Britannia Renewal project, the class was invited to draw a map of Britannia, and then to identify where they felt the heart of Britannia is. After some follow-up questions to ask what students LOVE about Britannia, they worked in smaller groups of 6 to 8 students, to brainstorm ideas in response to the questions: "What would make a GREAT outdoor space at Britannia? What would you like to SEE and DO here?" Ideas were recorded on larger poster paper. After about 20 minutes, a representative from each group read the list of ideas generated, and then participants were invited to use three sticky dots to 'vote' for their three favourite ideas among those presented. Once votes were cast, the top ideas that received the most votes were read aloud to the group. The session ended with a review of next steps, an invitation to add further input at the B-LAB, and thanks to the participants and hosts.

## SUMMARY OF WORKSHOP FINDINGS

Attractive spaces for **informal social gathering** were the most popular ideas generated. The single idea generated in the workshop that captured the most votes was for a **rooftop area patio** that capture the site's long views (11 votes). Similarly, the third most popular idea was a **covered courtyard** (7 votes). Spaces to "**chill**" were mentioned by 3 of the 4 groups. Two groups mentioned food trucks (3 votes) and covered areas for outdoor seating and eating were frequently mentioned.

Having **outdoor electronic amenities** is highly valued. The second most popular idea generated in the workshop was for an outdoor **charging station** (10 votes), and 3 of 4 groups mentioned either a charging station or an outdoor computer lab.

Many participants expressed a desire to integrate shops that sell **food** into the site, including a bubble tea shop (3 votes), and a school cafe (mentioned by 2 of 4 groups), which was envisioned by one group as being open to the public. 11 of the 12 ideas that relate to integrating commercial spaces into the site related to food.

A **high quality, turf field** -preferably with a **rubber track**- is desired by many participants (mentioned by 2/4 groups, 5 votes). Weight rooms with better equipment is also valued, (mentioned by 2 / 4 groups, 1 vote), and 2 of the 4 groups identified the need to renovate the gym change rooms and showers (5 votes). Participants also identified that the gravel fields and tennis courts are not well used and could be replaced by new features.

3 of the 4 groups identified a desire for more gardens, and the idea for **rooftop gardens** received 3 votes. Quiet study spaces were also valued, as identified in the mapping exercise and the idea-generating exercise.

Interest in waterplay focused primarily on **swimming pool** amenities. Ideas included an outdoor pool (2 mentions), potentially connected to an indoor pool, a waterslide (2 votes) and a bigger hot tube (1 vote).

2 of 4 groups identified the need for a **bigger, better library** (3 votes), and participants generated a range of ideas for creative spaces, from outdoor stages to a giant green screen for photography, and ideas for giant statues were also popular.

Several ideas related to improving community amenities, such as having a larger swimming pool, or one that could connect to an outdoor swimming pool. Other ideas were to add new public amenities, such as a Dog Park (mentioned by 2 of the 4 groups), or a homeless shelter.

## SUMMARY OF MAPPING EXERCISE

The mapping exercise identified that **62% of participants identify the secondary school itself as the heart of Britannia**, while 19% identify the heart in other community facilities such as the gym or pool. This contrasts with responses received from members of the general public during the Public Realm workshop held May 27, where 64% of respondents identified Napier Plaza (adjacent to the Library and Info Centre) as the heart of Britannia.

## DETAILED WORKSHOP FINDINGS

Inventory of ideas generated by participants for what to **SEE and DO** here (grouped by categories by S2P)

### Sports Areas

- Grass field (4 mentions, 14 votes)
- Another playground for intermediates / bigger playground (5 mentions, 12 votes)
- Gymnastics place (1 mention, 2 votes)
- Football field (1 mention)
- Soccer field (1 mention)
- Outdoor floor ball room (1 mention)
- Bigger Ice Rink (1 mention)
- Workout gym (1 mention)
- Skateboard park (1 mention)
- No more wood chips in the playground (1 mention)

### Playground and New Equipment

- zipline (intermediate) (6 mentions, 15 votes)
- Netted trampolines (4 mentions, 17 votes)
- Pingpong Table (4 mentions, 4 votes)
- Spinny spider web thingy (rotating space net climber) (1 mention, 6 votes)
- Bigger slide / Giant slide (3 mentions, 1 vote)
- Rock climbing (2 mentions, 1 vote)
- Merry-go-round (1 mention)
- Taller Monkey bars (1 mention)
- Springy platform like at New Brighton (1 mention)
- Cooler nets (1 mention)

### Equipment in need of repair / replacement

- New soccer nets / football nets (5 mentions + 15 votes)
- New basketball hoops (including 10' ht ones) with a rack of new balls (2 mentions, 7 votes)
- Better hockey nets (1 mention)
- Better basketball Court (1 mention)
- Fix the benches (1 mention)
- More outdoor garbage bins (1 mention)

### Waterplay

- Water park (3 mentions, 5 votes)
- Outdoor Swimming pool (2 mentions, 3 votes) - one idea included a waterslide, another included a hot tub
- Outdoor water fountain (1 mention, 2 votes)

### Gardens / Green Spaces

- Secret Garden (2 mentions, 7 votes)
- Tree house (2 mentions, 4 votes)
- Bush maze full of butterflies (1 mention, 3 votes)
- A stream or pond (preferably full of pretty fish that won't kill us - or bite?)(1 mention, 3 votes)
- Money tree and coin bushes (1 mention, 2 votes)
- Gardens (2 mentions)
- Flowers (2 mentions)
- Indoor gardens(1 mention)
- More grass (1 mention)
- Tree playground for intermediates (described verbally as a playground set amongst trees) (1 mention)

### Social Spaces and Niches

- Secret hiding spot (1 mention, 4 votes) + More hiding spots for hide and seek (1 mention, 2 votes)
- Better areas to hang out (1 mention, 4 votes)
- Picnic table (2 mentions, 1 vote)
- More benches (1 mention, 1 vote)
- Somewhere to eat lunch outside (1 mention)
- More covered areas (1 mention)

### Arts and Culture

- Statue of the school animal / mascot (bear) (1 mention, 7 votes)
- Movie theatre (2 mentions, 3 votes)
- Art place (1 mention )
- Craft and Knitting station (1 mention )
- Repaint the paintings on the ground (1 mention )
- Outdoor library (1 mention )

## **DETAILED WORKSHOP FINDINGS** (Continued)

### **Commercial Areas**

- Vending machines (2 mentions, 7 votes)
- A school corner store (1 mention, 3 votes)
- Concession stand (1 mention, 1 vote)
- Arcade (1 mention, 1 vote)
- Cafe (1 mention )
- Snowcone machine (1 mention )

### **Misc. Ideas**

- Better Wifi outside (2 mentions, 3 votes)
- Public school phones (1 mention, 1 vote)
- Ropes Course (1 mention)
- Recycling Station (1 mention)
- Change the colours outside the school (1 mention)

### **Blue-sky ideas (or more related to interior spaces)**

- Cat / kitty room (1 mention, 3 votes)
- Dog/Puppy room (1 mention, 1 vote)
- Outdoor laser tag (2 mentions, 1 vote)
- Jet packs (1 mention, 2 votes)
- Horseback riding (1 mention)
- Zipline into swimming pool (1 mention)
- Free ice cream place (1 mention)
- Zoo (1 mention)
- Bumper cars (1 mention)
- A statue of a carrot (1 mention)
- Arcade (1 vote)

## **DETAILED MAPPING FINDINGS**

27 maps submitted in total (many participants drew more than one heart on their map)

### **Interior space at Britannia Secondary: 20**

- Highschool in general: 11
- Highschool Cafeteria: 3
- Gym A / B / Mike Evans Gym: 3
- Ms Macmillan's office: 2
- Drama room: 1

### **Other on-site community facilities: 6**

- Ice rink: 1
- Pool / gym: 2
- Seniors centre: 1
- Library: 2

### **Other outdoor areas: 5**

- Paved sports area on south side of school: 1
- Grass field (inside track): 2
- Gardens: 2

### **Offsite: 1 (Uprising Bakery)**

### **No heart identified: 5**





## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – Meeting with Eastside Culture Crawl**

19<sup>th</sup> JUNE 2017

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#### Attendees:

Matthew Halverson, Project Manager, CoV REFM - FP  
Diana Lee, CoV Culture  
Esther Rausenberg, Executive Director, Eastside Culture Crawl  
Jodie Ponto, Eastside Culture Crawl  
Laura Aliaga, Eastside Culture Crawl

#### CONSULTANT TEAM:

Jennifer Marshall, Urban Arts Architecture

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*Met with Culture Crawl team to discuss the needs for arts + culture space at Britannia.*

#### Context:

- Private arts spaces not accountable - Public arts spaces account to community
- Arts stand as strongly as other communities - People interested in art
- Partnering with agencies in community will be critical to success
- Culture crawl – interest in partnering with Britannia
- Building capacity for artists

#### Needs in the community:

- Informed arts education:
  - Arts programming, classes, lectures
  - Arts Umbrella East – non-profit, talk to Paul @ Arts Umbrella for ideas
- Visual Arts Studios:
  - Purpose-built
  - Print making, ceramics, hot easel, space in 2D studio
  - Film making + animation - Stop motion, Cineworks Studios
  - 24-hour access + all arts space
  - Storage + lockers for supplies, Open air drying
  - Production space for individual artists
- Exhibit space:
  - Purpose built curatorial space (lighting, walls, security, air quality)
  - On ground floor with windows (“people always looking in”)
  - Bigger exhibition space allows inclusion of 3D + group shows (500 sq ft)
  - Reception space

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- Artists in Residence:
  - Be clear on why are we doing this?
  - Ensure artists selected are engaged with community
  - Any discipline – performance + visual
  - Studio work with inner city schools
  - Example of Shatford Centre for the Arts in Penticton
- Artists in residence/ artist housing
- Space for outdoor Arts Festival/Market
- Performance Space – talk to Jim Crizen – theatre guy at Templeton



## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – The Kettle Society**

19<sup>th</sup> JUNE 2017  
11:00 am – 12:45 pm

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#### Attendees:

Matthew Halverson, Project Manager, REFM - FP:  
Jennifer Marshall, Urban Arts Architecture

Colleen Hamilton, EcoPlan  
Members of the Kettle Society

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#### Conversations with Members of the Kettle Society:

*The Consultant team met individually with members of the Kettle Society to explore their thoughts about Britannia Renewal and ideas about what facilities and services would support them.*

#### General:

- Change name – Grandview Welcome Centre Society, Pacific Spirit Centre
- Include Friendship Centre
- A hub for sharing – clothing, musical instruments and food
- Focus on global unity – celebrate humanity
- Historical society – retrofit for seniors
- Outdoor places to hangout, outdoor plugs (recharging)
- Connect with nature and the outdoors – green space, plants
- Take advantage of the view and fresh air

#### Access/Barriers:

- Information at skytrain on Britannia services – people are unaware of programs at Britannia
- Address language barriers – translation info point (Chinese, etc)
- Places to access city features
- Need Payphone
- Security
  - Lockers in the gym/pool are not secure
  - Theft has been an issue
  - Bringing your own lock for the gym is a barrier

#### Administrative Barriers:

- Avoidance due to dislike of bureaucracy (perceived)
- “Trap line” for people – Provide transportation for people to programs
- Fees are a barrier - Britannia is apparently more expensive than the Y for low income people (the Y will work with you to come up with a price)
- Need to register for courses - people can’t always commit, or pay for a full course. But drop-in would be much more approachable
- Leisure Access Pass

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- Leisure Access Pass (for lower income individuals) is only good for the city you live in
- Several people commented that they live in another city (e.g. Coquitlam), so they cannot use Britannia, even though they often come into Vancouver for services
- Arts and culture programming has a lot of red tape
- Each 'hoop' to jump through drives people away, especially those with mental health issues

#### Cafeteria/café:

- Many people spoke to the need for a restaurant or café
- Subsidized rate for people with a Leisure Access Pass (a low-income pass)
- Gym users want somewhere to get a smoothie that isn't \$9
- Café
  - Restaurant/café could link in to the gardening programs, employment training, youth programming. Proceeds would go back to the community centre
  - "We cannot wait for this"
  - "Build a temporary one now, it wouldn't have to be big, and could start out with just coffee and cookies, then build from there"
  - Check out the café at the Carnegie Centre for inspiration. Very well done. Healthy food

#### Design:

- First Nations design
- Use art from local artists and tell the story (e.g. on plaques)
- Incorporate influences from the very diverse ethnic neighborhood
- Not too tall and glass-covered (like Yaletown) - soulless
- Accessibility for those in wheelchairs, seniors, others - for example, library desks at a lower height – all doors should have push buttons and ramps
- More outdoor lighting for safety

#### Social Development:

- Support barter culture
- Seniors and teens together – mingle, share joy
- Senior programs
  - Disco dance lessons
  - Hippy nights
  - Afternoon jazz
  - Ethnic foods, vegan cooking
- Work against loneliness
- Community kitchen – celebrate + share different cultures
- Childcare – needs to be affordable
- Provide supplies for homeless people (blankets, etc)
- Provide volunteer opportunities for seniors to care for kids
- Day access to Britannia for all ages
- Laundry, kitchen, drop in, clinics, showers, baths, spa
- Advocacy + housing info
- Adult learning centre
- A safe place – access to phones
- Britannia should be a site that helps people off drugs, not condones drug use



- Mental health services/programming for kids – but with some integration.
- Programming for single parents (e.g., drop ins) supported with low cost child minding

Housing:

- Low income, functioning addicts
- Safe + community oriented
- Nurse + staff to provide support
- Housing for mental health seniors – with outings and food support

Arts + Culture:

- Places to carve
- Art program – studio space, artist space
- Artists in residence program
- Places to draw – drawing lessons
- Silent auction wall for low income artists – instead of selling on the street
- Buskers corner – permanent fixture
- Recording facilities
- Place to jam – jam nights, rehearsal space, inspiration lab, “school of rock”
- Library valued – need bigger library, lower desk height in library, more computers
- Movie nights with the classics – senior’s movie night
- Cultural meal sharing
- Computers for editing, photoshop, videos, etc – with assistant in learning how to use
- A space where Britannia can host a regular (yearly, monthly) vendors’ fairs, where people can sell their arts, crafts, baked products, etc
- A space for people with barriers to display their art for sale. (e.g., Seniors, those with mental health issues, youth)
- A nice display wall, with rotating content, and contact information for the artist - a group like Gallery Gachet could advise

Recreation:

- Activities – bingo, lawn bowling, pool/8ball – games room
- Pool is very important
  - Lazy river area – hot tub, pools, therapy
  - Bigger leisure pool like Hill Crest
  - Ramp access to pool
  - Wave pool
  - Shower to sit down in at the pools
  - Inclusive – universal change
  - non-chlorinated pool
  - Pain management fitness classes in the pool
  - Wreck beach at the pool day

Fitness:

- Fitness classes for pain management (e.g., in partnership with the Arthritis Society)
- Fitness Centre is used a lot
- Gym – louder music, move fans and have fresh air
- Badminton + ping pong



## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – Newcomers**

19<sup>th</sup> JUNE 2017  
10:00 am – 12:00 pm

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#### Attendees:

The following participants were native Arabic, Chinese, Spanish, and Vietnamese speakers:

Angela King, CAP-C

Selina Shi, CAP-C

Thanh Lam, Mount Pleasant Neighborhood House

Stephamie Angil G, BCSC

Rita Areiniega, CAP-C

Huo Lily, CAP-C

Angel Pham, CAP-C

Linda, CAP-C

Vella Hasan

Fatima Halil

Mande

Shirin

Lan Ling Zhou, CAP-C

Sandra Fung, CAP-C

Feng Qun Zhu, CAP-C

Cathy He, CAP-C

Sophia, CAP-C

Katherine To, CAP-C

Rania

Carla Betsabe Vargas Osornio

Dulce Marcias Juarez

Beatrice Feza

Mzi Hung

Angelica Cervantes

Samira Kadri

Mariel Garcia Cuevas

#### CONSULTANT TEAM:

Jennifer Marshall, Urban Arts Architecture

John Ingram, EcoPlan

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#### 1. How do newcomers use Britannia today?

- Swimming pool
- Ice rink
- Playground
- Computers
- Mother Goose Program
- CAPC
- Use the gym - soccer
- Library

#### 2. What barriers are there/challenges do you face?

- No transition space to go to in between programs – no space to hangout and connect with others, need family space/café, no space to meet after programs
- No drop off/pick up area
- Not a family friendly space
- Need access to washrooms and family washrooms
- Need bigger area for children in the library
- No covered meeting space outdoors
- Not enough stroller parking
- All spaces are separated and it is difficult to understand what is available and where it is

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- Site is not easily accessible for families with strollers
- Need bigger parking lot
- Language is a barrier – it's a big community centre
- Housing
- Mural is outdated – its should really reflect art today

3. What would you like to see and do at Britannia in the future?

- Transition spaces
  - Inclusive spaces where we can connect with others
  - Multigenerational hangout space where people can meet eachother
  - Community kitchen/café
  - More sitting/lounge areas - Free coffee and lounge
  - Support social events
  - Place to sit with refreshments
- Better space for Mother Goose – increase the class ages (ages 0 – 5 yrs old)
- Dedicated youth space
- Teen centre – outing trips for youth
- Child friendly space – more play areas
- More cultural sharing spaces + opportunities
- Spaces to share culture and language
- Childcare for mothers who wish to go to classes during the day
- Woman's program for Muslims – especially at swimming pool, hours should be appropriate to parents (not 7 – 9 pm)
- Interior mall idea, all in one – a more inclusive environment where you can see the community and programs available
- Swimming pool
  - Small swimming pod especially for children
  - The swimming pool is often booked for private classes, not enough public swim time
  - Slides – more child friendly
  - Swim lessons
  - Need larger and cleaner pool
  - Keep public swimming time
- Leisure card access
- Computers – need more
- Places are hard to find – need to translate signs
- Food
  - Cooking program – cultural experiences for exchange
  - Food access
  - Food security – free and healthy food
  - Free coffee and tea for parents
  - Family kitchen
  - Space to share and cook a meal
  - Catering program
- Family
  - Family programs
  - Family friendly spaces – drop off areas, quiet corner in Library for kids to go nutes
  - Parenting programs – for mothers and kids

- Playground/park
- Connect better to Grandview Park
- Affordable housing
- Gym – more affordable and bigger, need large activity room, indoor soccer
- Ice rink
- Library
  - More computers with assistance – cultural bridge
  - Baby time
  - Spanish book/video collection
- Runway for parents to walk/run
- Music room
- Place for a spa – nails
- Career programs
- Lessons
  - Drawing
  - Sewing
  - Citizenship
  - Second language
  - Computer programs
  - Driving

#### 4. How to engage newcomers?

- More social media
- Facebook
- Get settlement agencies to inform the new families in the area (ISS)
- Focus groups in the high school
- Social media or app to hear from youth
- Electronic survey

#### 5. How to stay connected during project process?

- Within the program
- With a community member/staff member or an organization
- Stay in touch – phone and email
- Box for ideas about each program
- Get settlement workers to invite their clients to the focus groups
- Do a family event with food to bring people together – invite the whole family
- Better timing afternoon/weekend
- Hold a focus group again to share info





## MEETING NOTES

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### Britannia Master Planning

#### Britannia Community Services Centre (BCSC)

#### Spaces + Places Workshop Meeting Notes – Arts & Culture

22<sup>nd</sup> JUNE 2017  
6:00 – 9:00 pm

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##### ATTENDEES:

Andrea DesMayes, Participant in Eastside Culture Crawl  
Elizabeth Mackenzie, Local Resident  
Lorlei Hawkins, Grandview  
Sylvia Oates, BCSC Arts + Culture Committee  
Anne Der, Volunteer Committee  
Lili Vieira de Cawalho, VLACC  
Cristina Cury, VLACC  
Andre Brasil, VLACC  
Lynn Wittenberg, Accordion Noir Society Band  
Betty Tronson, BCSC Arts + Culture Committee  
Susanne Dahlin, BCSC  
Dan Penner, Local Resident  
Marine Aeschlimann, Local Resident/Artist  
Raymondo Chan, BCSC Arts + Culture Committee  
Jay Hawburger, Theatre in the Raw  
Marcus Vinicios Maciel, Axe Capoeira  
Marcus Aurelio, Axe Capoeira  
Lynn Wilson, 55+ Centre/Gym User  
Lori Maciel, Axe Capoeira  
Victor Martinez Aja, VLACC  
Giles Chin, Artist in Residence - Britannia  
Helen Spaxman, BCSC Arts + Culture Committee  
Andrew Beddoes, Carnival Band  
Lora Masotti

Rudolf Penner, 55+ Centre  
Ingrid Kolsteren, BCSC/Artist  
Peter Odynsky, BCSC  
Jane Sheil  
John Steil, Eastside Culture Crawl  
Todd DeVries, BCSC Senior Artist Health/Haida Weaver  
Haruko Okani, Journey around the Circle Society Artist  
Brigitte Potter-Mael, Artist  
Lena Tan, Artist  
Carol Buchanan, Carnival Band/Neighbor  
Mia Weinberg  
Jim LeMaistre, BCSC Planning + Development Committee  
Edzy Edzed, Gallery Gachet/Visual Artist  
Flora Pon, Volunteer Committee

##### STAFF:

Matthew Halverson, Project Manager, REFM – FP  
Eric Fredericksen, CoV Cultural Services  
Diana Leung, CoV Cultural Services  
Cynthia Low, BCSC

##### CONSULTANT TEAM:

Jennifer Marshall, Urban Arts Architecture  
Matt Grady, Diamond Schmidt

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##### Introduction:

1. The process of the overall project was described, providing context for participant's comments.

##### Presentations:

1. A slideshow outlining space possibilities for arts + culture at Britannia was shown to provide inspiration for discussion.

##### Breakout Discussion:

*Participants organized into groups of approximately 6 people per table and using postcards from the presentation explored Arts & Culture needs at Britannia:*

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Group 1:

- Community living room that includes some quiet areas and a fire place
- Community serving workshops
- Use natural material and natural light
- Various disciplines – visual art, performance, music
- Artists in residence
- Project more than one discipline at a time
- Music and recording studios
- Rehearsal studio
- We are a multicultural community
- Do not become a carbon copy of other centres
- Cultural integration
- Indoor and outdoor performance spaces
- Part of the community – have a presence all year round
- Make everyone feel welcome and invite more participation
- Open space for events
- Demonstrations of indigenous ceremonies
- Outdoor performing art for all nations
- Black box theatre for poets, plays, etc
- Multipurpose areas for kids and families
- Wooden sprung floor
- Storage
- Integrate inside and outside

Group 2:

- Translucent shelter/shade area for outdoor causeways
- Satellite programs that are offered outside the centre into the catchment
- Flexible gallery space
- Places to hangout
- Multipurpose – grouping disciplines with common space needs (gallery – studio work space – gift shop)
- Four floor concept (1 – multipurpose workspace/info hub/gallery/print and pottery making, 2 – workshop space/dance studio, 3 – black box theatre/rehearsal space, 4 – storage/conference/shared admin space)
- Important to have makers lab – metal works, welding, 3D printing, power tools
- Multipurpose/event space is important
- Urban screen
- Studio for weaving
- Space for knowledge sharing that invites future collaborations

Group 3:

- Park continues from the Grandview Park

- Gathering outdoors
- Multipurpose performance space with specific storage
- Studio space
- Hangout areas
- Expand green space
- Have a First Nation person involved with Architecture and planning
- Non-for-profit community office
- Amphitheatre type of space similar to Trout Lake
- A space for theatre and dance that has garden lights and drapes for walls
- Make everything affordable

Group 4:

- Hangout area to share stories and culture
- Ceremony area with privacy, fire, ventilation and youth voice
- Storage considered space
- Outdoor bonfire
- Lots of shared space
- Dark room for photography
- Important to have an amphitheatre
- Carnival band
- Areas for choirs and dancers
- Theatre black box
- Design for local community
- Integrate arts + recreation
- Affordable community theatre space

Group 5:

- Arts and culture is at the heart of Britannia
- Porosity – arts and activities visible to the public
- Sprung dance floor
- Multipurpose event space that can be for ballet, martial arts, community square dancing, classes and a community hall – Astorino Redux
- Security of artworks
- Busking school, Carnival band
- Daycare during events
- Solid theatre space
- Need more gallery space
- Rehearsal studio
- Multi-purpose space for 40 – 100 people

Group 6:

- Some specific space needs – print making studio for example

- A space to produce and display/share art of all kinds – a “hub”
- At the core – sharing, inclusive, cultural, community, holistic, diversity
- Bring the outside in
- Bring in the history of the community
- Visual arts – studios, galleries
- Private vs public space
- Music and food – musicians are always hungry
- Naming places related with history – native
- Iconic building – links to First Nations language and imagery
- Black box theatre is important
- Multiuse space
- Important to have an amphitheatre

### Common Themes

- Arts + culture is at the heart of Britannia
- Need spaces to hangout
- Importance of food and cultural sharing
- Need event + gathering space that is designed to also serve indigenous communities
- Support families – provide day care during events
- Need studios:
  - Ceramics
  - 2D art studio
  - Carving Pavilion
  - Multimedia maker studio
  - Print making
  - Pottery
  - Photography dark room
- Supporting artists
  - Shared studios
  - Artists in Residence
- Expand gallery space
  - Exhibition throughout
  - Formal gallery
  - Public viewing
- Need rehearsal space
  - Dance space
  - Recording studios/rehearsal studios
  - Connected to the theatre
- Need to have an Amphitheatre
- Need a black box theatre for poets, dance, plays, etc
- Integration of First Nations language, culture and imagery
- Place to practice culture
- Connection to nature
  - Green space
  - Bring the outside in
  - Outdoor gathering space



- Want fireplace or fire pit



## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – Indigenous Youth**

26<sup>th</sup> JUNE 2017  
6:00 pm – 8:00 pm

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#### Attendees:

Spencer Lindsay, CoV  
Ouri Scott, UAA  
Narpinder Rehallu, VAFCS  
Suki Chhoem, Red Fox  
Jasmin Estes, UNYA  
Jolene Michel, UNYA  
Stephan Ucin, UNYA  
Viktor Nabrodou, Red Fox  
Ethan Cunningham, Red Fox  
Phabiou Sutherland, Red Fox

Paul Welch, Red Fox  
Verdann Evans, Red Fox  
Tashina Lewis, UNYA  
Camellia Brown, UNYA  
Joseph Posey, Red Fox  
Claudette A, VAFCS

Participants are past Britannia high school students,  
alternative school students, youth workers, volunteers,  
and active play workers

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#### What's great about Britannia?

- Different interdisciplinary services (mix of services)
- Friendly face
- Character from commercial (the drive) shops – accessible
- Family fee
- Diverse – youth, families (not a lot of seniors)
- Britannia like its little own city
- Colourful – represents diversity + is actually colourful
- Atmosphere is not sterile
- Open community
- A lot of different cultures + backgrounds represented in the staff and people
- “People know where they have come from and when you know where you come from, its easier to connect to other folks”
- Understanding environment
- Helps others in need
- The space belongs to everyone
- Easy to access by transit and lots of entry points from the street

#### What do you wish Britannia had?

- Better parking lot
- Indigenous garden – indigenous plants, knowledge, education programs and bee colonies
- Different addresses for different parts – better way finding
- Drop off zone
- Rooftop lounge + patio
- Community run café – youth training

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- More sitting areas – outside and throughout
- Skate park – small bowl, rail, and a couple of ramps
- Kitchen – alternate programs have own kitchen
- Updated exercise equipment
- Track has better surface and lanes – better fields
- Coffee and food on site
- Children and families – self care because children are our future
- Green space – educational component attached
- Space for cultural workshops – multipurpose
- Recreation + pool – learning more than leisure
- Outdoor fitness, steam room, sauna, change rooms
- Lots of plug ins – plug in stations
- Better Wi-Fi at Britannia with no time limit
- Better accessibility – genderless washrooms, elevators, etc
- Arena with sports training
- Area for community events
- Inclusive arts area – showcasing art engage students, give back to community
- Recording space

**Activity: Dream Community Centre**

- Part 1 – Dream Big
  - *Choose Spaces & Places cards to make your dream Britannia*
  - *Add words / drawings / ideas on blank cards*
- Part 2 – Priorities
  - *As a group – choose 5 big ideas that are most important to you*
  - *Report Back – tell everyone your groups 5 big ideas*
  - *On your Own – Vote for 3 Favorite ideas / spaces / places*

Group 1:

- Childcare + families
- Bright organized and welcoming
- Speech therapists
- Community showers
- Access to laundry
- Green space + indigenous plants
- Bee space
- Moveable walls
- Welcoming open space
- Recreation areas
- Skate park – bowl, rail, ramp
- Huge building with multi-purpose floors
- Open gym
- Study space
- Cafeteria
- Incorporate local language
- Variety of room sizes
- Dance studio

- Lots of art displayed throughout
- Specialized fitness areas
- Recording + jam spaces

Group 2:

- More accessible – genderless washrooms, more than 1 wheelchair accessible area
- Places to play games
- Open presentation space
- Carving pavilion
- Sweat lodge
- Cultural diversity
- Family spaces/programs – feeding spaces
- Diverse leisure + recreation spaces – gymnastics, stake parks, outdoor/indoor
- Outdoor spaces and garden spaces
- Bee hives
- Outdoor tire track with lanes
- Free martial arts programs for all
- Many ages – children, youth, seniors and adults
- Bright fresh and well organized
- Play areas in the aquatics
- Cultural sharing
- Mural outside of auto/wood shop
- Digital recording space
- Intergenerational learning – computers for all ages
- Outdoor gathering space
- Incorporate café culture
- Child minding and daycare
- Places to hangout
- Incorporate local language
- Places for individual and group study
- Places that reflect aboriginal values
- Community kitchen
- Cultural sharing
- Group/community dining spaces
- Community garden/kitchen

Group 3:

- Small skate + bike park
- Small parkour space
- Digital recording space
- Use the carving pavilion more
- Universal washrooms
- Community garden
- Multipurpose event space
- Art studio
- Accessible for all – universal parking
- Supporting artists



## Overall Priorities

1. Children + Families
  - Childcare facilities
  - Family supported community
  - Breast feeding spaces
  - Family programs
  - Child minding/day care
2. Green + Outdoor Spaces
  - Bee hive
  - Indigenous plants and knowledge
  - Land learning/education
  - Gardens/greenhouses
3. Cultural Spaces
  - Cultural workshops
  - Diversity
4. Recreation Areas
  - Skate parks
  - Indoor/outdoor
  - Gymnastics
5. Café
6. Accessibility
  - Genderless washrooms
  - Elevators
  - Wheelchair access



Britannia Community Services Centre Master Plan  
Focus Group Meeting Notes: Indigenous Youth





## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – Indigenous Visioning Session**

27<sup>th</sup> JUNE 2017

5:30 – 8:00 pm

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#### Attendees:

##### *PARTICIPANTS:*

Michelle Buckman  
Jolene Andrew  
Kent Edwards  
Anne Der  
Madeleine Mackor  
Dory LaBoucane  
Evan Campbell  
Alison Maddaugh  
Annie Danilko  
Marr Dorvault  
Norm Leech  
Lesley Campbell  
Rocky James  
Nancy Strider

Lora Masotti

##### *OBSERVERS:*

Matthew Halverson, Project Manager, REFM – FP  
Cynthia Low, BCSC  
Spencer Lindsay, CoV Communications  
Peter Odynsky, BCSC  
Amanda Gibbs, CoV Communications  
Councilor Andrea Reimer, CoV

##### *CONSULTANT TEAM:*

Ouri Scott, Urban Arts Architecture  
Jennifer Marshall, Urban Arts Architecture  
Alison Maddaugh, Spaces2Places

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#### 1. Welcome + Let's Begin – Ouri Scott

*Welcome and thanks for coming.*

#### 2. Welcome + Recognition of Territory – Vera and Councilor Andrea Reimer

#### 3. Introduction to Workshop

*Part of the greater engagement*

- Healthy City Strategies
- City of Reconciliation
- Greenest City Action Plan

#### 4. Roundtable Introductions

#### 5. Large Group Discussion

- What are Indigenous Values?
  - Deep seated values – the things that hold us up (the 4 R's):
    - Respect
    - Responsibility
    - Relations

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- Reverence (Spirituality)
  - Leave land cleaner than when you got there – caring for the land
  - Specialized fires – circle of life and death
  - Spiritual, life, death, earth
  - Generosity and gratitude
  - Taking care of elders and children
  - Acknowledge local tribes as hosts
  - No single set of Indigenous values – need to respect all things, all things have a spirit, they are not our possessions
  - Way of life – spiritual life integral to everyday
  - We protect land – this is a privilege not a duty
  - Welcoming all people
  - Interdependence between land and life
- How should they be reflected at Britannia?
  - Harvesting corridors – indigenous landscape, plants and medicines – feed the people
  - Rooftop garden
  - Less cement – resurface with water or plants
  - Architectural design – organic and natural
  - Witnessing space
  - Connect with people
  - Connect with natural world
  - Place to do Native business
  - Need to re-establish the connection with the land – take only what you need
  - Reuse
  - Respect people and the purpose of place
  - Grandview/Britannia slopes history – blueberry picking, trails, reestablish these memories
  - 55+ Centre
  - Low barrier
  - Smudging everyday
  - Declaration of where people are from – grounding in our roots
  - Embrace a wider indigenous community – all connected – spiritual
  - Importance of belonging + being welcomed
  - Space for pot latching
  - Sweat lodge
  - Encourage togetherness – gathering, food
  - Recognize all genders
  - Issues with language
  - Indigenous arts working spaces – exhibit studies, open and available for public viewing
  - Avenues to exercise reciprocity
  - No one is excluded – welcome all visitors
  - Longhouse style living – taking care of elders and children
  - Coming of age ceremonies

## 6. Small Group Discussion

- What makes a community centre welcoming to Indigenous people?
  - Open dialog/communication circles
  - Circles are welcoming – medicine wheel, orient (compass)
  - Training/policies that promote cultural awareness, safety
  - Empathy, compassion
  - Having indigenous people at all levels of governance
  - Organic design – wood (cedar), natural light
  - Quiet separated areas available – privacy, time out space, napping
  - Sustainable design/ethically sourced
  - Garage doors to open up space
  - Indigenous plants, other cultural plants that can be harvested – inside and outside
  - Space for scooters + bicycles
  - Transit prioritized
  - Walking friendly
  - Greeted when you arrive
  - Natural spaces built inside – greenery
  - Welcoming languages present
  - Example: Lu'ma – totem poles/house post, know where you are immediately
  - Large space – able to do larger gatherings
  - Elder/youth connections – sharing skills between generations
  - Learning through demonstration
  - Space for traditional midwives – care from before birth, teachings/medicine
  - If you are going to burn medicines need HVAC
- What makes it unwelcoming?
  - Security is over bearing and uncomfortable
  - Surveillance
  - Not respecting Indigenous identities
  - Glass and steel – too unnatural, not living
  - Britannia – a colonial name
  - Currently cannot connect with the earth
  - Park – you cannot hear self think
  - No quiet time

## **7. Report Back – Group**

## **8. What's Next?**

- Vision – Back to Community
- B.Lab
- Spaces + Places

## **9. One thing I love about Britannia?**

- Inclusiveness
- Diverse
- Family



- Together
- Park Space
- Multicultural
- Welcoming
- Community
- One-stop-shop
- Close to home

**10. What we have heard so far – Britannia would be improved by:**

*The Indigenous Visioning posters were circulated around Britannia Community Centre, including the Seniors/Elders Centre and the Youth Centre where First Nations teens and youth were invited to place a sticky dot next to the design ideas they thought were most important and to add additional comments. These additional notes are transcribed below along with the number of dots that were placed in each category (and on individual comments).*

- Food – Cooking (13)
- Food – Sharing (9)
  - Food sharing and cooking together!
  - Big community kitchen
- Signage – local languages (5)
- Outdoor gathering (6)
- Land based learning (9)
- Indigenous plants garden (5)
- Caring for kids (1)
- Traditional dance (3)
- Pow wows (11)
- Intergenerational learning (7)
- Smudging inside (8)
- Traditional craft (35)
- Sweat lodge (8)
- Carving pavilion (3)
- Space for drumming (4)
- Multipurpose (6)
- Good lighting and outlet plugs
- Natural landscapes (5)
  - Painting landscapes
- Intimate gathering
  - Cat centre – a place to adopt cats and give them new homes, as well as an area to give those with cat allergies medicine, a place to learn about history of cats
  - Stories for kids
  - Circular compass like space
  - Stores for kids
  - Separate elder space (23)
  - Space for teens (10)
  - A place to paint and painting supplies

Britannia Community Services Centre Master Plan  
Focus Group Meeting Notes: Indigenous Visioning Workshop





## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Focus Group Meeting Notes – LGBTQ2S**

28<sup>th</sup> JUNE 2017

6:00 – 9:00 pm

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#### Attendees:

A number of community members participated in a dynamic engagement led by Joel Harnest from Qmunity.

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Question 1: Share a memory of significance – highlights, lowlights, good or bad – you had at Britannia (or another community centre!). What are some things you've gained or learned about yourself in coming to Britannia (or another community centre)?

- Inclusive signage
- Genuine, non-judgmental people
- Be who you are
- Open environment
- When I came to live here in East Vancouver, I discovered I was Bi
- Indigenous design principles, shapes + colours
- Love the community which uses the library
- Getting to know Britannia Library and all its users
- Learning how many activists are still active at Britannia
- The community pride at Britannia blew me away
- Arts + culture spaces
- Learned how important it is to have a community library
- Very comfortable using facilities – example aquafit for seniors
- Britannia course and classes
- Free artworks bring people in that otherwise wouldn't be there
- Community celebration and performance
- Stress reduction sauna
- Carnival band
- Morris dancers
- Moments when it feels good to be alive and be there
- Whole hearted devotion to celebrating community
- Supported by library in search for erotic literature
- Very little queer and trans literature available
- Beauty magic – day of the dead
- Britannia provided a safe place for Quirke to come out in writing personal stories, which had now evolved into mentoring others and publishing books to help other queers
- After absence of a couple of years, being recognized and embraced
- Continuing to overcome internalized homophobia – learning to trust
- Coming to Britannia on my own for the first time

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- The chance to learn more about my community
- Feeling safe and free to be myself
- Youth created a paper flower to appreciate me
- How to create safe space for lesbians
- Phoning my sweetheart from the payphone at the pool before cell phones

Question 2: What barriers have you experienced in accessing services or programs at Britannia, or another community centre? What “tools and tells” let you know that a service provider is a safer space for queer, trans or Two-Spirit community members?

- Entry Experience:
  - Obvious signs such as a rainbow
  - Colorful bold printed posters
  - People want to feel welcomed and not judged – see smiles and open arms
  - Space and time to drop off and make elders comfortable
  - Rainbow flag/trans flag at the doors
  - A big sign saying welcome LGBTQ2S
  - Welcoming and bold signage
  - Proud and welcome space – entrance is obvious
- Staff Interference:
  - Do not make assumptions
  - “Spectrum of support”
  - Ask for pronouns – language is a barrier (he, she, they, them)
  - Ongoing training with staff is needed so they provide a safe environment for ALL
- Access + Parking:
  - Cost of parking makes free events inaccessible
  - Do not block disabled parking with construction
  - Travelling/distance limited - need a short walk from disabled parking
  - Need parking passes for those participating in programs
  - Provide transportation to programs/events
  - Need more and more secure parking for all things – strollers, homeless carts, scooters
- General:
  - Not everything based on technology
  - Need gender fluid washrooms
  - Need more quiet spaces for one on one conversations
  - Celebration of pride is needed
  - Art/mural space to get creative
  - Sports events are usually gender exclusive
  - Still need some gender specific spaces
  - Communities should not encourage LGBTQ2S and those with disabilities to be invisible
  - Pan sexual is misunderstood
  - Bisexual – you have not just made a choice
  - Britannia should be a place to breakdown stereotypes
  - Less sexual discrimination
  - Its important that things continue to get better

Question 3: What is your vision for Britannia: what do you want to be able to **SEE** and **DO** at Britannia in the future? Can you think of other community-based spaces that have done some pretty cool things to serve their communities?

- I want to see less hate and more love
- I want to see more clubs and meetings like this focus group
- Accepting place – exploring less exaggerated and mean stereotypes
- Educate people about queer, trans and 2 spirited experiences
- Arts + culture area – a place to express the up and coming, not beg and borrow spaces, a place to positively present issues
- Feel comfortable in oneself, feel respected and safe, not hidden
- Buildings that have roots in community
- Queer friendly Seniors subsidized housing is needed
- Seniors Centre right beside Arts and Culture Centre with a big commercial kitchen
- Understand those with disabilities – not only those in wheelchairs
- Genderless washrooms
- Special trans day – like at Templeton Pool
- Signs on gendered washrooms saying “trans welcome”
- Wheelchair friendly fitness centre
- Food security – gardens, fruit trees, bee keeping
- Community kitchen
- Urban disc golf course
- Queer literature and related events with speakers
- All bodies and inclusive swims – “fishbowl” swimming pools
- Social housing at Britannia
- Large space while still preserving hangout space
- Curtains for some pools for Muslim women
- Areas for private work/activities that recognize fragility of body image
- Improved street lighting
- Museum of human rights
- Britannia needs to be less segmented
- Safe space for LGBTQ2S
- Incorporate more gender diverse events, workshops, gaming and sports
- Free outdoor green gym with equipment
- Multi purpose space with dividers/moveable walls for small and large groups for socials, meetings and other activities
- Shared kitchen facilities
- LGBTQ2S programming
- First nations museum/gallery so people can learn the history
- Drop in space with peers
- Youth separated space so they can make their own nest
- Intergenerational opportunities to bond



## MEETING NOTES

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### Britannia Master Planning

Britannia Community Services Centre (BCSC)

**Spaces + Places Workshop Meeting Notes – Social Development**

29<sup>TH</sup> JUNE 2017

1:00 – 4:00 pm

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#### ATTENDEES:

Kathy Romses, VCH  
Betty Tronson, BCSC Arts + Culture  
Mark Kay, VPL  
Peter Odynsky, BCSC  
Vicky O'Rourke, Student  
Maryam Naddaf, Frog Hollow Neighborhood House  
Diana Guenther, BCSC Community Services  
Jane Sheil, Planning + Development Committee  
Christopher Dalton, Planning + Development Committee  
Lora Masotti, Seniors  
Sharon Burns, Britannia Dance Class  
Hilary Bourdan, Community Volunteer  
Ingrid Kolsteren, BCSC  
Annie Danilko, BCSC  
Patricia Isaac, Seniors  
John Truchan, The Movie Guy  
David Parent, Planning + Development Committee

Nancy Strider, Quirke/Seniors/LGBTQ2S  
Chris Morrissey, Quirke/Hispanic Seniors  
Jamie Cawley, Sitka Co-op  
Jim LaMaistre, Planning + Development Committee  
Zed Bastedo, Sitka Co-op  
Madeleine MacIvor, Housing Committee  
Nathan Swartsman, Reach Clinic Pharmacy  
Ian Marcuse, Grandview Woodland Food Connection  
May Johnston, Eastside Family House Society  
Flora Pon, Seniors

#### STAFF:

Matthew Halverson, Project Manager, REFM – FP  
Catherine Buckham, CoV

#### CONSULTANT TEAM:

Jennifer Marshall, Urban Arts Architecture

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#### Introduction:

1. The process of the overall project was described, providing context for participant's comments.

#### Presentations:

1. A slideshow outlining space possibility for Social Development at Britannia was shown to provide inspiration for discussion.

#### Breakout Discussion:

*Participants organized into groups of approximately 6 people per table and using postcards from the presentation explored Social Development needs at Britannia:*

#### Group 1:

- Seniors need own dedicated space – a comfortable lounge + meeting area
- Integration vs segregation – need a balance
- Health – Build on relationships with Reach
- Inventory of existing community assets + augment

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- Safety for women at night
- Place to park homeless carts
- Important that at risk youth continue to feel safe here
- People are Britannia
- Need a more circular concept – with food in the centre
- Common space that allows people to do what they need to do – comment to culture
- Youth serve the elders
- Medicinal plants – kitchen + teaching
- Child minding – women's rights to access
- Nap room – a place to recharge
- Health clinic
- Medical for youth
- Areas for vulnerable people
- Community kitchen
- Low barrier

Group 2:

- Provide a safe space – especially for women and girls
- Community is at the heart of Britannia
- Some spaces need to be very specific for their function – others are programming issues
- Intersecting with each other – this is what the community is about
- Integrated as possible for opportunities for personal growth
- Incorporate indigenous values
- Space for seniors with special needs
- Kitchen – one big for events (weddings, life ceremonies, etc) and small kitchens for learning
- Rooftop community garden
- Re-use it and pop up shop
- Big community meeting area
- Services for health, mental and holistic
- Universal naming – multicultural
- Safety for child play areas
- Ease of seniors accessibility
- We all want something
- Respite for young family caregivers
- Contemplative space

Group 3:

- Ease of self navigation – see at a glance activity opportunity
- Transparency and privacy balance
- Space that respects the seasonal cycle
- Spaces for outdoor informal activities – adult + child play
- Reflect history of collective activism – personalize spaces

- Incidental contact nourished
- Greenhouse + garden – used for people and plants
- Personality interacting with architecture
- Interactive privacy
- Multigenerational room – place to interact
- Arts + culture integral to life
- All ages creativity + projects
- Non-programmable space – flexible space + seating
- Green space/views – plants + soft design, not institutional
- Reflect Britannia character – history, indigenous, diverse, people, generosity, welcoming, collective, social activism
- Extension of home
- Entrance/exit – create zones for better access
- Multipurpose theatre
- Rooftop is not just for children
- Available childcare for all hours
- Land based learning

Group 4:

- Maintain personality of spaces – feels like home
- Food connects all people – kitchen is the heart of the home
- Need garden/dining/kitchen
- Outdoor learning space
- Collaboration + intergenerational
- Space does not have to be age designated
- Children are active citizens – involve them in the spaces + programs
- Universal accessible places
- Need a democratic steering body to make sure proper allocation of space
- Support physical fitness
- Imaginative play
- Gardens, greenhouse, indoor winter garden
- Covered outdoor space
- Need quiet space
- More native education
- Natural material, warm environment
- Adult day centre in vicinity of children – cross generational programs
- Areas to develop skills – tools, sewing, meals
- Learning from others
- Low barrier
- Clothes swap, reuse it store, etc
- Collaborative shared space
- Multipurpose spaces

- Build bridges between people and spaces
- Access to health care/clinic

Group 5:

- Enhance what Britannia does well
- Food incorporated across program areas
- Quiet seniors area – acoustically separated
- Supporting political activism
- Provide opportunity for people to gather – themselves to themselves
- Renaming/multiple naming – do not forget brail
- Privacy is important + so is the rights of those who don't participate
- Accessible for all – washrooms, safe space, languages
- Need support spaces
- Learning spaces are vital to so many people
- It is important to share food together
- Parking for all
- Surveillance can create barriers
- Maintain opportunities for specific affinity groups to meet in multipurpose rooms
- LGBTQ2S visibly welcome
- Soundproof areas available to musicians but also to seniors and others
- Do not duplicate/compete with Reach – work with them
- Signs that say welcome in multiple languages
- Ability to personalize space
- Spaces to share stories

Group 6:

- Multipurpose – transitions between programs
- Fully wired and good Wi-Fi
- Capitalize on synergies with arts + culture
- Entry needs to be really welcoming + clear – critical as its first place of contact
- Support for older adults
- Adult Daycare + play for caregivers (respite)
- Proper lighting, flooring, and washrooms for older adults
- Parking close to entry and entry is visible for access by older adults
- Need flexible open space + opportunities for closed private activities – mixture of designated and multipurpose spaces
- Space for newcomers
- Do not like that daycare is open for other uses – who can have meetings on tiny chairs?
- Info area needs to be large enough but not overwhelming – good Wayfinding signs throughout the entire place
- Need more comfortable chairs with backs
- Different types of places to hangout

- Bathrooms are close and accessible
- Needs more spaces – often meeting spaces book up quickly
- Spaces need to be cleaned up between bookings

### **Common Themes**

- Community is at the heart of Britannia
- Community kitchen at the centre – food connects people
- A space that feels like home
- Rooftop community garden
- Provide land based learning opportunities
- Gardens, greenhouse, indoor winter garden
- Need quiet space
- Multi-generational space
- Activities, creativity and spaces for all ages
- Low barrier access
- Universal access – washrooms, signage, multi-language
- Parking for all – strollers, carts, scooters, etc
- Supportive and safe environment for everyone
- Reuse spaces – pop up shops, clothes swap, etc
- Access to health care/clinic – collaborate with Reach
- Adult Daycare + play for caregivers (respite)
- Support for caregivers of young and old

# Britannia

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## RENEWAL

### Britannia Renewal: B-LAB Feedback – June 2017

#### What do you love about Britannia?

- Free weights in the fitness centre
- Ceremonial fire place or built in circular area
- Diversity
- Multicultural <3
- Have a good family and more things
- HUB! Lots of partners
- Combined elders and youth place
- Smiles, pool, ice rink, library
- My childhood! Library
- The fitness centre!
- A quiet, safe, coming down room for our new library/joint space
- We need new seniors centre with real good commercial kitchen and seniors housing too!
- Senior services with seniors' centre
- What about a community greenhouse?
- Would love to see a sports centre: volleyball court, bocce, grassy space, kick ass playground

#### What's your vision?

- Women need to feel safe (50% of the pop)
- Glass on windows in fitness area/pool that lets in natural light without glare. This is a safety issue for lifeguards as well as comfort issue for users
- I would like to see healthy food incorporated into all events. People need to be well nourished in spirit and body. Healthy food nourishes our whole selves
- I would like to see a strong integration of buildings and connection to indoor spaces with outside nature in honour, respect, and gratitude to the land (First Nation) we live in
- Integrated health care
- Windows that don't expose, i.e. non-transparent or one-way mirrored glass in some areas so that fitness/swimming recreation users who have body or skill-level issues will feel comfortable, i.e. seniors, over/underweight, some women and people just beginning new activities
- I love to walk without cars at Britannia. More of that in future please. We need an indoor and outdoor sitting area for reading, socializing, and eating (i.e. bagged lunch). I would like to be able to borrow a chair from the library.

- My dad is in his 80's, used his local pool a lot, but did not like: walking on decks that felt slippery and precarious; air temperature felt too cold; ashamed of his aged body that felt exposed by goldfish bowl windows everywhere (like on to hot tub).
- My dad in his 80's loved his local pool in Calgary because:
  - Felt safe in sauna with window
  - Loved dozing after laps in a deck chair in sunny spot
  - Grateful for 2<sup>nd</sup> non-training pool where he could swim without feeling he was in the way
  - Hosting his family to vending machine snacks in tables area with window onto water slide, lazy river, wave pool
  - Life guards arranged in a way that he felt secure they could see him
- Commercial grade kitchen with good tools and space to learn and share cooking, and community space to eat together
- A bigger library and pool
- An elders centre with a kitchen and elder bowling room!
- Swim in a pool with a deep end and diving board
- Aboriginal elder centre, so needed!
- A pool that has deep water to oand continues to support higher levels of skill as well as being a play/recreational space. So deep end and diving board plus elements for kids and families
- Avoid huge big box buildings that lose the human scale. Britannia has a village feeling that makes it special and we need to stay true to those roots, even as we update. Yes to bigger meeting spaces, but not too big!
- A Native sweat lodge for all community!
- We need to provide spaces where people can sit and not feel that they are in a corridor. Multi-use buildings that have backless benches and isolated places to perch are to be avoided unless there are also places for slow people too
- The SEA (senior, elders, and advocates) group at 55+ centre is a model of diversity, inclusivity, and positive energy. It has only been going since the early spring but it's already large and growing. They are actively reaching out to other users of the centre to make sure they know they are invited to join
- As we start to live longer, the stages of aging all need to be accommodated in a welcoming safe dedicated 55+ space. They say that older people move from "go-go" to "slow-go", to "no-go". So let's plan for a place they'll want to come to no matter how they "go".
- Two different kinds of access issues for users. Not only elevators and automatic doors etc, but also a place where you feel safety, comfort, welcomed, and intimate quiet spaces with appropriate furniture
- We need a dedicated seniors and elders space



# Britannia

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## RENEWAL

### Comment Boxes - June 30<sup>th</sup>

- Britannia offers a warm welcome to ALL. Keep that spirit.
- More free arts programs for elders
- Can we forget the ice rink for East Van's sake? Vancouver has a ton of rinks already and who needs an "ammonia hazard" anyway?
- Hub model for service office spaces
- Let's ditch chlorine and go ozone!
- People need space for quiet reflection in nature. Many people cannot get out of town.
- A cafeteria like the centre had in the past (actually a restaurant) with at cost, healthy food sourced locally...similar to confederation seniors centre, staffed in part with volunteers
- More green space is required as people don't have their own yards, etc.
- Consider the Britannia site as the lungs of the neighbourhood – more trees, etc.
- The ceramics studio is hidden in the high school. Despite its lack of visibility, the classes are extremely popular with lists filling so quickly that additional classes are scheduled for adults both beginner and advanced. And children's classes from the neighbourhood. The space is not only difficult to use because its not accessible during the day, but could be designed with more efficiency. The schools have an interest in using an improved space as a field trip.



# Britannia

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## RENEWAL

### Comment Boxes

Comment boxes are located in the B-LAB, the Library, AML and the Info Centre.

- Please remember how important it is for kids to be active. All the research shows how kids benefit throughout their lives from being active. Please continue to offer affordable sports classes for kids, with great facilities and lots of opportunities. Please don't forget kid's sports in the renewal!
- I think it needs to be more modern
- Cash me outside how bout da
- I live in this area because it has maintained an older village style, a cozy, slightly shabby style. Relaxed and ready to break into dance at any time. I told my husband this is where Old Hippies come to live, like us. Please don't lose this charm. New and improved can also be bright and characterless. This library is one of my fave places on The Drive. Thanks for reading our opinions, preferences.
- Please do not make us a large-scale destination like Hillcrest, etc. I cherish that people know one another's names
- Bathrooms fit for people in wheelchairs (these ones are too small, and don't have the accessibility button)
- More elevators on site!
- A 50-metre pool
- An outdoor pool
- An adult rec room, foosball, billiards, etc.
- We need a space for seniors with staff trained to work with seniors
- I like that there is a theatre
- A carpet sweeper for the children's reading area that people can use (peanut skins have been found)
- Don't make the intent a destination for people outside of our neighbourhood.
- Retain the library and senior centre; it isn't busted so you don't have to fix it.
- Down with UN Agenda 21!
- A space for musical or artistic "coffee house" shows
- Keep gym exactly the way it is- it's fantastic. Apart from that, stick car park closer to gym entrance (but still outside car park)
- I'd like to see "soundproof" (sort of) spaces where musical clubs or jam sessions can meet to practice or jam

- Kids should be allowed at all times. Currently very discriminatory
- Keep up the very good things that you do. You have amazing programs, just as good as the main library. Thank you so much!
- Keep seniors' centre!! Please!
- I love special Olympics and New Beginnings church on 1587 Francis Street

# Britannia

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## RENEWAL

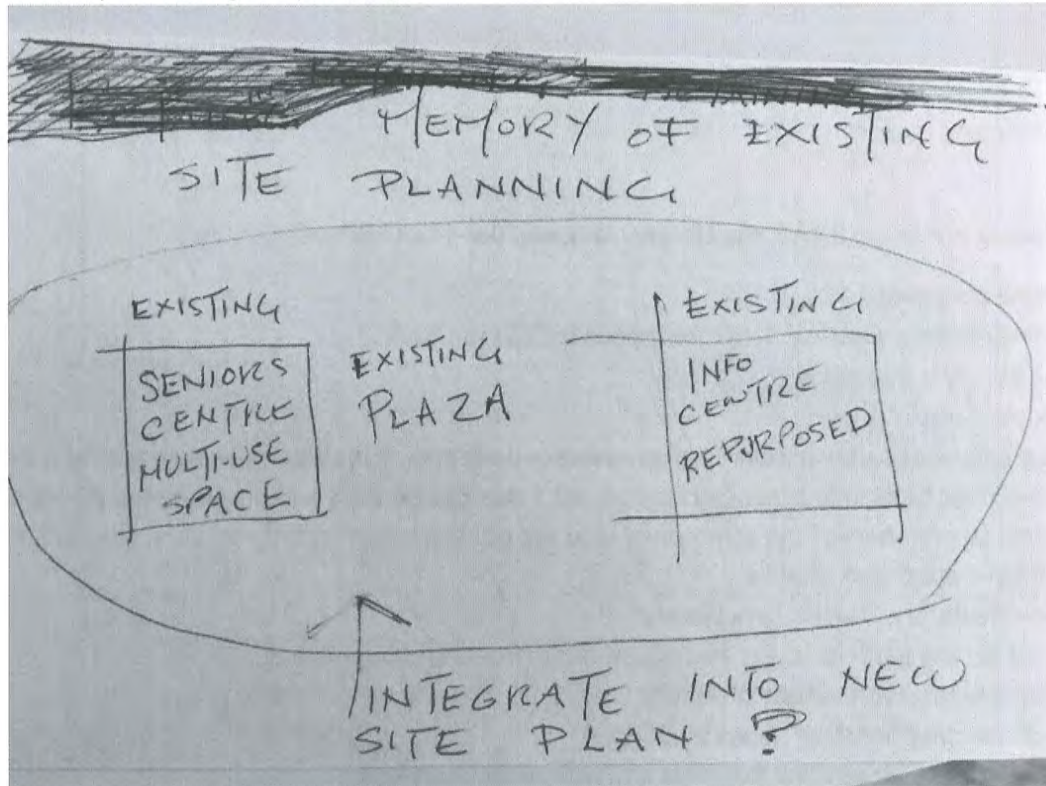
### Comment Boxes - June

Comment boxes are in the B-LAB, the Library, AML and the Info Centre.

- Ozone pool please!
- Will there be a weaving club/room space for 55+ members?
- The library is awesome
- It looks fun
- Please consider adding more kids' gymnastics programs. A multipurpose gym facility is needed
- Remember to include space (recreation, etc.) that can be used and programmed during school hours, so members of the community who are not attending school – seniors, workers, etc. – can have programs. Thanks.
- Rename library "Yukiko Tosa Library"
- Quiet serene gardens to get away from busy streets and busy lives.
- Reconnecting with nature in the city
- Reconnecting "internal" lanes to city grid
- Integrating/reintegrating Britannia site with neighbourhood
- Keep up the good work!
- Bigger library
- Big pool with big slide, really nice sauna (First Nations inspired?) and really big hot tub with garden view
- Indoor play area for kids
- Wonderful library, I bought several of Oprah's books
- Make the library bigger and even better!
- Tie in the rink refrigeration to the pool heating (rejected heat)
- Should we connect with Mosaic to make newcomers aware of the renewal plan?
- Appreciate the variety of things available: yoga, guitar, etc.
- Pool requires renewal – lockers that work/don't have to bring your own lock
- Native art, totem pole, place for cultural celebration
- Accessibility for carts and wheelchairs
- Traffic safety in laneways
- We need to be aware of pot-smoking youths as well as homeless folk who spend wet and cold nights in the pool window alcoves
- What about courtyards and arcades?



- I just overheard a library visitor say to the librarian "Everyone's so nice here. I want to move in".
- The fitness centre's needs and facilities are different from those of the water/electricity needs of the pool and rink.
- The fitness centre is an amenity/facility that requires specific attention – not lumped in with the pool and rink
- Memory of existing site planning:







## MEETING NOTES

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### Britannia Master Planning

Grandview Park

Engagement Notes – Family Picnic

8<sup>th</sup> JULY 2017

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#### Attendees:

- ~100 members of the Britannia neighbourhood
- Colleen Hamilton, EcoPlan
- Spencer Lindsay, City of Vancouver
- Lindsay Grant, Britannia Community Services Centre
- Cynthia Low, Britannia Community Services Centre

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#### Event overview

*The project team (consultants, staff, Britannia Planning and Building Committee) met with families and individuals at Grandview Park on Saturday, July 8th to hear their thoughts about Britannia Renewal and ideas about what facilities and services would support them.*

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#### Comments

##### Facilities

##### **Design:**

- Put all the buildings together. Once you have two kids, it's very hard to come here with them if they are in activities in different buildings
- Everything needs to be bigger
- Needs to be updated in terms of design
- I like how its spread out. It's adventurous for kids
- I like the single- story nature. Don't densify. Once one condo goes in, it's a precedent. They all come!!
- We like it. Freshen it, don't lose anything
- Perfect as is- don't change anything!

## Library

- More “set off” kids area so they can be kids and not worry about noise
- More separation between kids’ area and rest of library
- Larger gallery space (the gallery is fabulous)
- “Thingery” and/ or tool library

## Recreational

- Playground; extended monkey bars, please
- Lower monkey bars for younger kids (kid who is “5 ¾” )
- Parkour, climbing stuff
- Playground monkey bars!
- More green space for the elementary school
- Close to park so kids can go there when they get antsy
- We need picnic tables in the park. Just because some people are drinking/ [smoking] pot in one are, doesn’t mean families/ seniors don’t need a place to sit.
- Unicycle area, Mobi bike share station (with unicycles, say the kids)



## Pool

- A swimming pool
- Better indoor, outdoor pool, splash park
- Britannia pool; more cleaning please!
- Pool needs to be updated to be less chlorinated
- The pool needs improvements; better kids’ area, cleaner brighter facilities
- Waterslide at the pool!
- Swimming pool- deep diving, water park
- Bigger warm kids pool



- Space to sit and watch like at hillcrest
- Saunas- people go naked. Enforce the rules. It's public. There's kids there.

## **Gym**

- Gym with nicer lights
- Bigger fitness centre (lots of longshoremen use it, it's always full)
- Toddler gym in the winter
- Space for hot yoga
- Cleaner, larger change rooms
- BBall mesh
- Enough equipment for all gymnastics; no requirement to take down and set up
- Bouncy floor for gymnastics
- Climbing wall!
- A maze!

## **Multi- purpose spaces**

- More multipurpose meeting room that is also puppet show
- Gyms are too big, echoing for small arts presentations
- A theatre
- Film projection space outside of school (can only use during school hours)
- Bandshell
- Space to create

## **Family space**

- Seniors' centre next to preschool – do things together, share a garden, etc.
- Opportunities for kids to interact/ socialize/ learn from seniors
- Intergenerational space for little kids and seniors; gardens, craft space.  
Family place, more space, more stuff for bigger kids
- More community space. A place where kids can play but not programming
- Teen centre
- More indoor space to just hang with kids

## **Cafeteria/café:**

- Having free food helps a lot of people
- A dedicated community kitchen for food programming (also to rent)

## Programs

### **Childcare**

- Childminding while moms do fitness, swimming
- Pay for childcare while you workout (like other community centers)
- Childcare space for little ones (12 mo.- 3 yrs.)
- Many more child care spaces
- Daycare spaces
- Childcare for 12+ months

### **Programming for adults**

- More programs for singles
- Discussion groups, e.g. philosopher's café at library
- Respite for parents/ caregivers of children with disabilities, who have no support network, so they can have a break and be refreshed to be with their children again.
- Programming on weekends for parents who work and family

### **Programming for children and youth**

- Afternoon (3-5pm) drop-in activities for little ones
- More activities for little ones in the summer

### **Arts + Culture:**

- Mandala or something similar- a drop- in craft. Hastings north. Brings together all ages and people.

### **Sports**

- Gymnastics for girls and boys (First Nations)
- More gymnastics
- More gymnastics, a dedicated gym for gymnastics
- The micro-footie program is so strong; more skills- and- drills type practice?
- We love our micro-footie



### Safety & Security

- Police presence in Grandview to enforce bylaws
- No eyes on the street now
- Not safe at night now
- More lights in the park
- Monthly lockers- can pay a small fee/ month
- Resilient facilities that can act as a hub following disasters large and small (structural, power, communications, etc.). Build beyond the building code!

### Access/Barriers:

- Drop-in programs are affordable
- No- cost options for people on medical leave, even if they're not on long term disability yet
- Sports accessible to kids with disabilities

### General/ other:

- Psycho social rehab model
- Sense of community and support







## MEETING NOTES

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### Britannia Master Planning

Commercial Drive

9<sup>h</sup> JULY 2017

Car Free Day

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### Event Overview

*Britannia staff attended Car Free Day on Commercial Drive on Sunday, July 9, 2017 to gather input on for the Britannia Renewal project. Car Free day is a street festival that stretches 15 blocks, from Venables to North Grandview on Commercial Drive.*

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### Comments

#### Facilities and Programming

#### Tennis

- Tennis! Tennis! Tennis!
- Tennis bubble- build it and they will come!
- Clean tennis courts with a bubble
- The East Side needs a tennis bubble!
- Tennis, tennis, tennis, tennis
- We need proper tennis and tennis court and bubble
- A tennis bubble!
- Better tennis courts
- Renovate tennis courts
- Build a proper tennis facility with a bubble
- Tennis court!

#### Pool

- A clean pool
- Improve the steam room, make bigger and hot
- Renovate and enlarge steam room, make larger and more hygienic
- We should have a 50 metre pool in East Van. There are not enough pools in East Van and few places to swim lengths
- Hot tub
- Much larger kid's pool
- Giant swimming pool with wave pool, lazy river, slides



- Keep Templeton & Britannia pool separate
- Large pool (esp. kids pool)
- Less chlorine in pool water
- We would love a Hillcrest type facility here, esp. the giant swimming pool!
- Renovate pool and open it up for summer and bring glass windows so brings light

### **Change rooms and Washrooms**

- Higher ratio of women: men washroom stalls
- Clean change rooms!
- Lockers that work and clean change rooms

### **Ice Rink**

- New rink!
- 3 skating rinks
- A bigger ice rink
- 2 ice rinks!

### **Library**

- A vibrant library (as it is now) with dedicated meeting room/program spaces
- Separate children and adult areas in library

### **Gymnastics**

- Gymnastics club that has a permanent facility
- Full time gymnastics space
- Dedicated gymnastics facility
- Gymnastics facility!
- Expanded gymnastics program
- Gymnastics! Martial arts, room with sprung floor

### **Gym**

- Best gym in East Van
- Love the squat rack and bench press
- Like free weights at the gym
- Dumbbells and steam
- Boxing gym with speedbag

### **Multi-purpose spaces**

- Free community meeting spaces
- “Open” space for the public (not private for residents)

## **Storage**

- Lockers that work
- Lockers, storage bins

## **Family Programming**

- Programs that parents and kids can attend together on the weekends – family time

## **Arts and Culture**

- Letter writing workshop
- More cultural events (Montreal style!)
- Artists

## **Adult Programming**

- Peaceful adult swim time (without screaming children)
- Late night rave and dance space! Local bands with booze

## **Community Programming**

- Community meal programs
- Music performance
- “Community dialogue” forum

## **Family and Childcare Space**

- Child care in the evening while parents work out
- More family/universal washrooms
- More child care spaces
- Child care spaces (esp. infant care)

## **Other Facilities**

- Rollercoaster on rooftops
- Multi-level parkade. Where the community centre keeps the money. Don't outsource to another company.
- Ultraviolet or ozone treatment
- A mountain bike track esp. for little kids

## **Other Programming**

- Doggie swim club

### Inclusion and Access

- Inclusion of the local deaf communities that speak ASL and (P)TASL in their languages
- LBTQQ\* space

### Social Housing

- Inclusive social housing
- Social housing
- Social housing
- Housing!!
- Build up social housing with tower
- High Rise Housing Tower

### Outdoor Space

- Green/park space
- Grass, trees, stones, flowers
- Off leash dog park
- Join the centre to the park!
- Bird friendly garden & bird watching opportunity
- More green space
- More community gardens
- Green outdoor gym
- Green spaces

### Design

- Retain heritage character buildings (both residential and commercial)
- Create pleasant architecture to stroll through
- A completely connected facility with “indoor connections”
- Need more benches
- Art spaces
- Public art opportunities
- More benches along the Drive

### General/other

- Police presence in Grandview to enforce bylaws
- Keep Templeton open if possible
- Don't shut down Templeton
- Roughly based on Medicine wheel (designated, shared)
- Love
- “Public friendly”

HOW do you want  
to look ?



TRIX  
TAX



HOW do you want  
to look?



T.V  
video games  
Swimming pool



HOW do you want  
to look ?



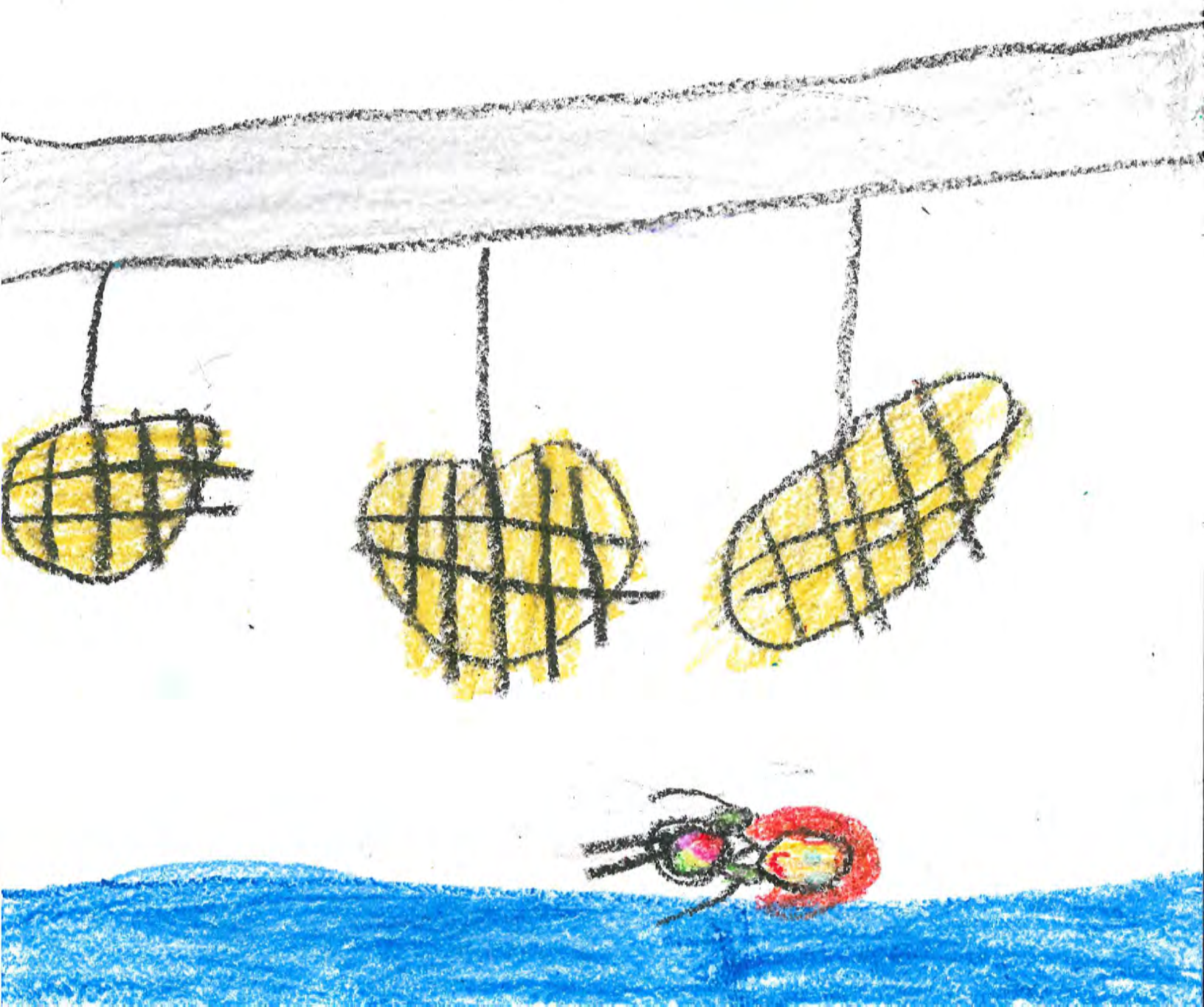
gymnastics.



pool.

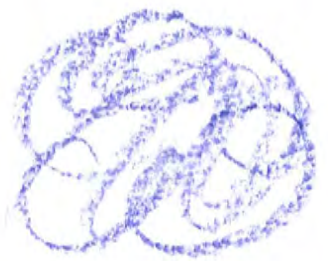
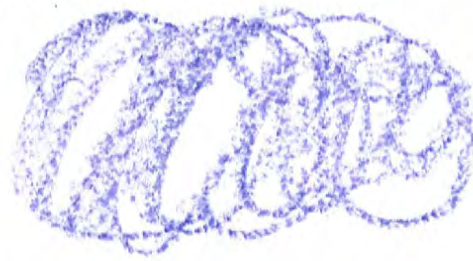


How do you want  
to look ?



LVA M.W.

**H** **O** **W** do you want  
to look **?**





EVANA

**H** **O** **W** do you want  
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HOW do you want  
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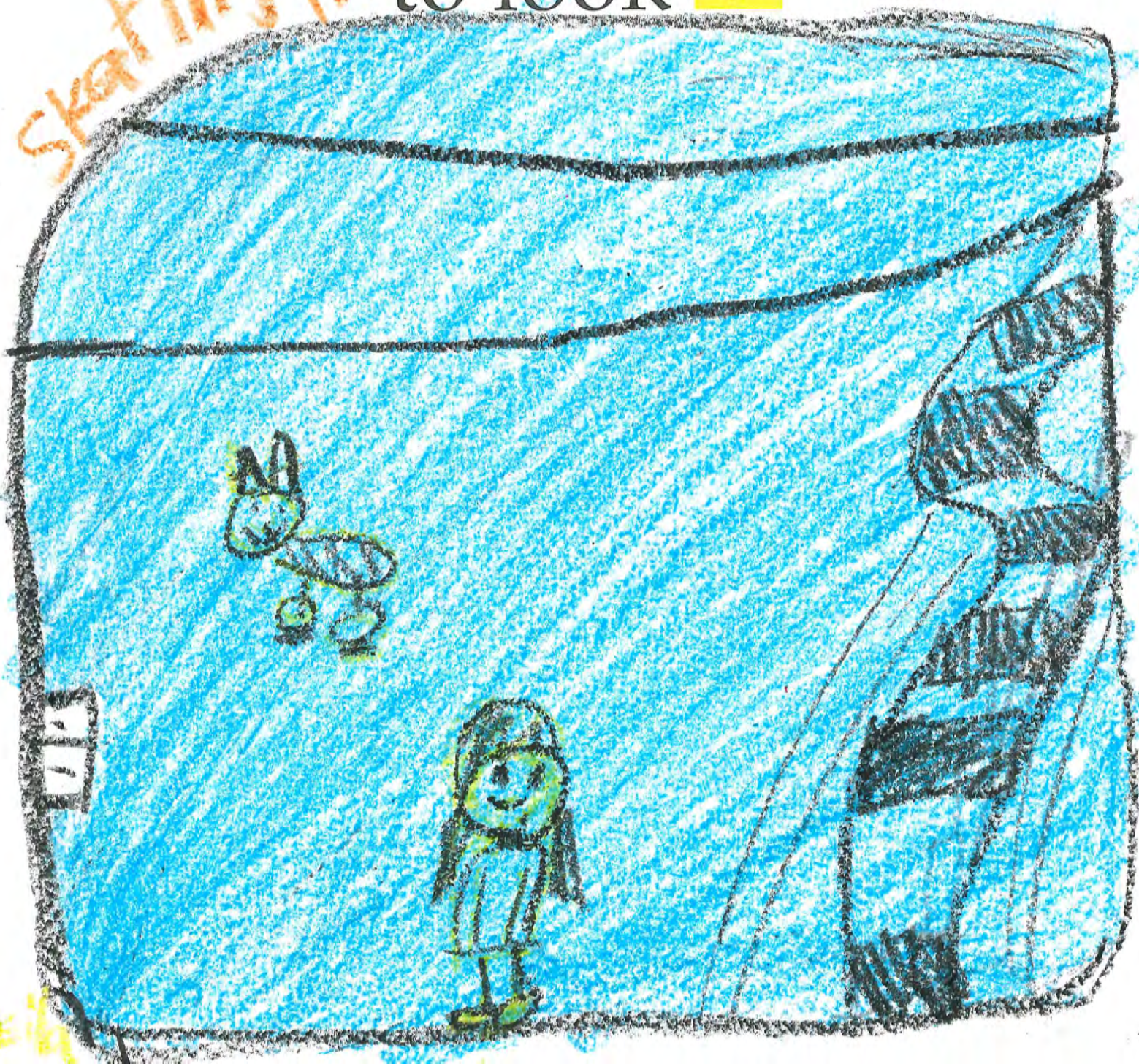
Toy  
Store



How do you want  
to look ?



Skating Rink





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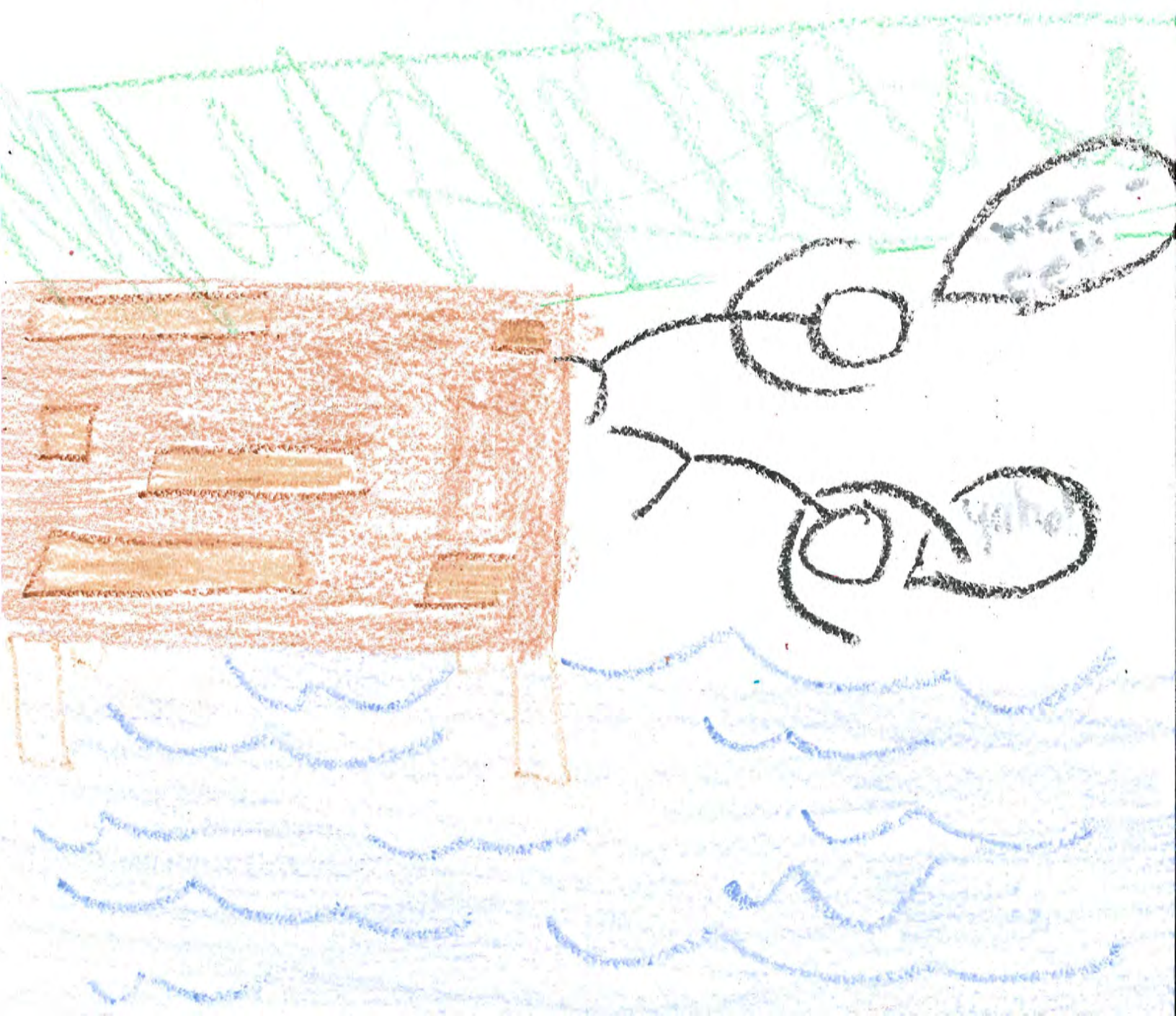


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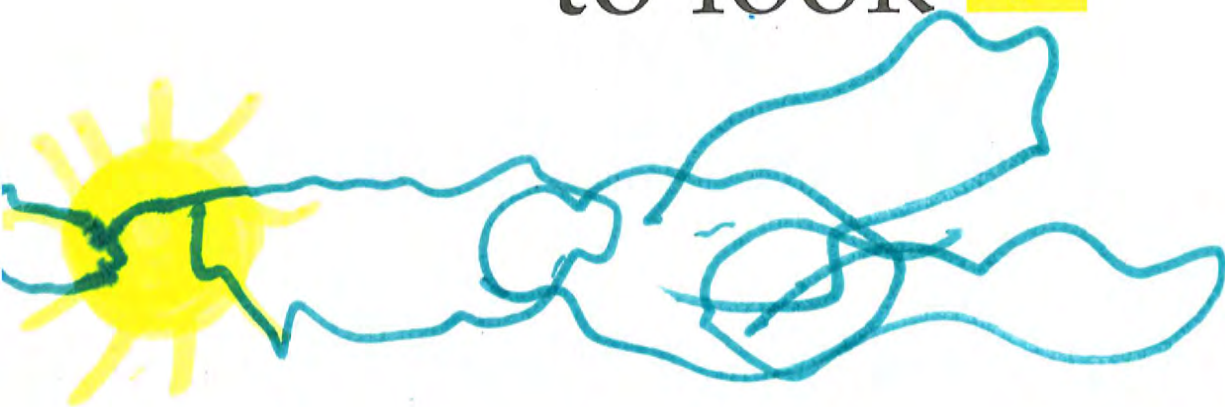
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HOW do you want  
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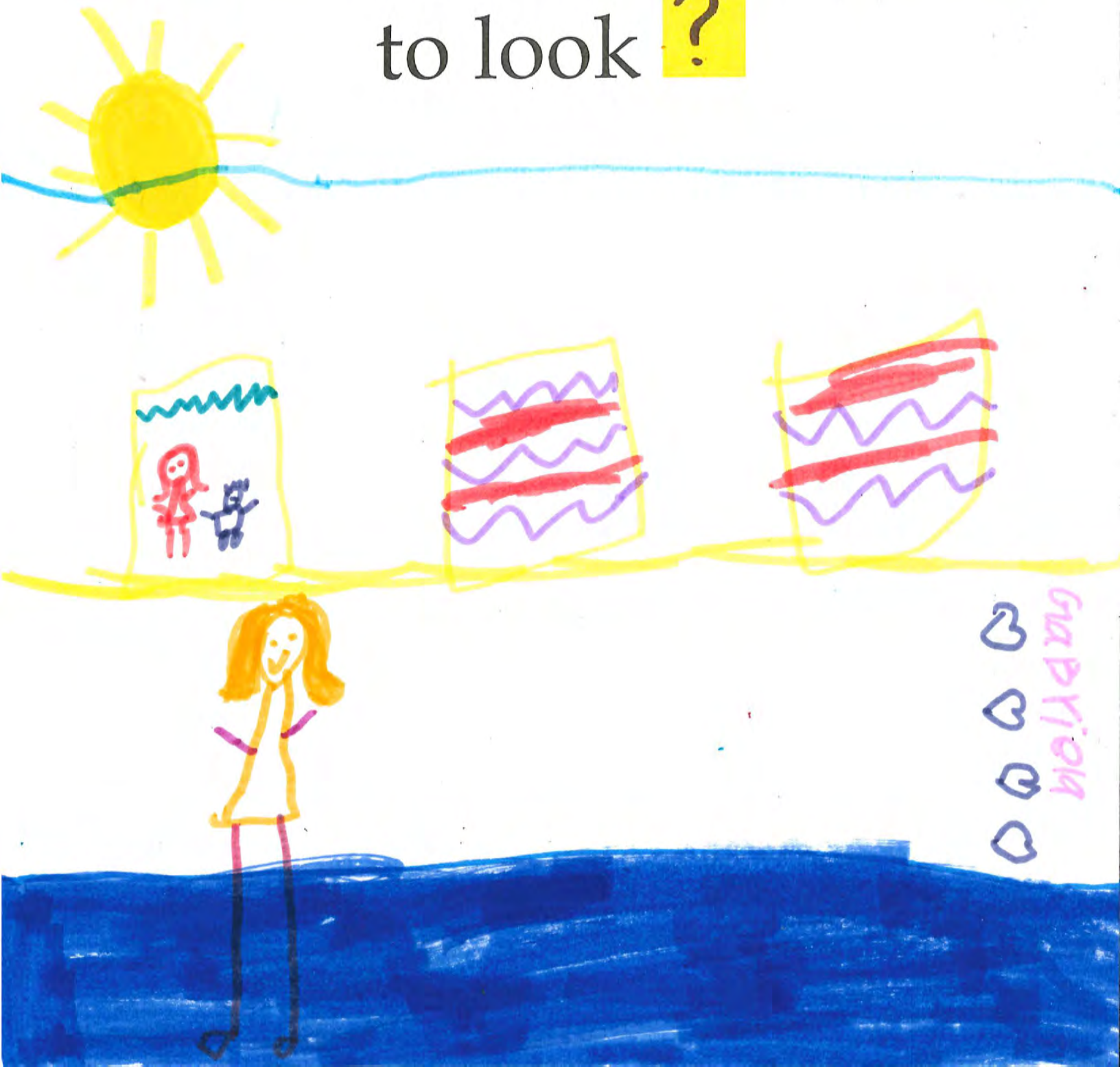
  
Britannia  
COMMUNITY SERVICES CENTRE

3  
skating  
rinks





HOW do you want  
to look ?



HOW do you want  
to look ?

Ice  
Cream

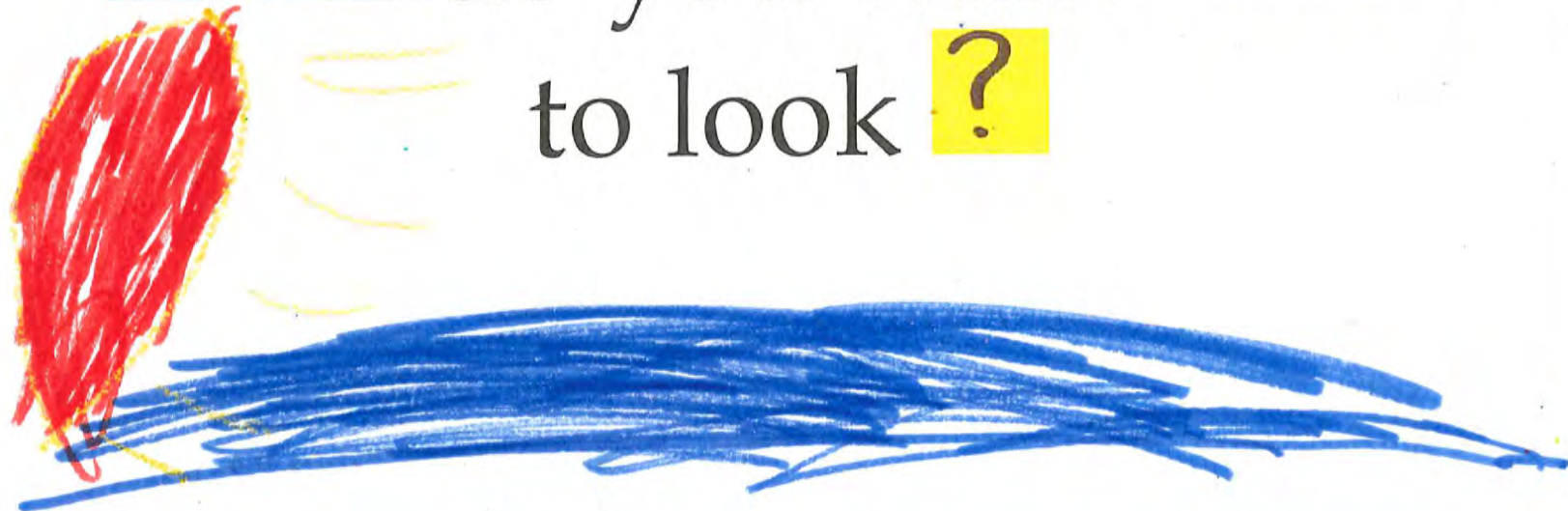




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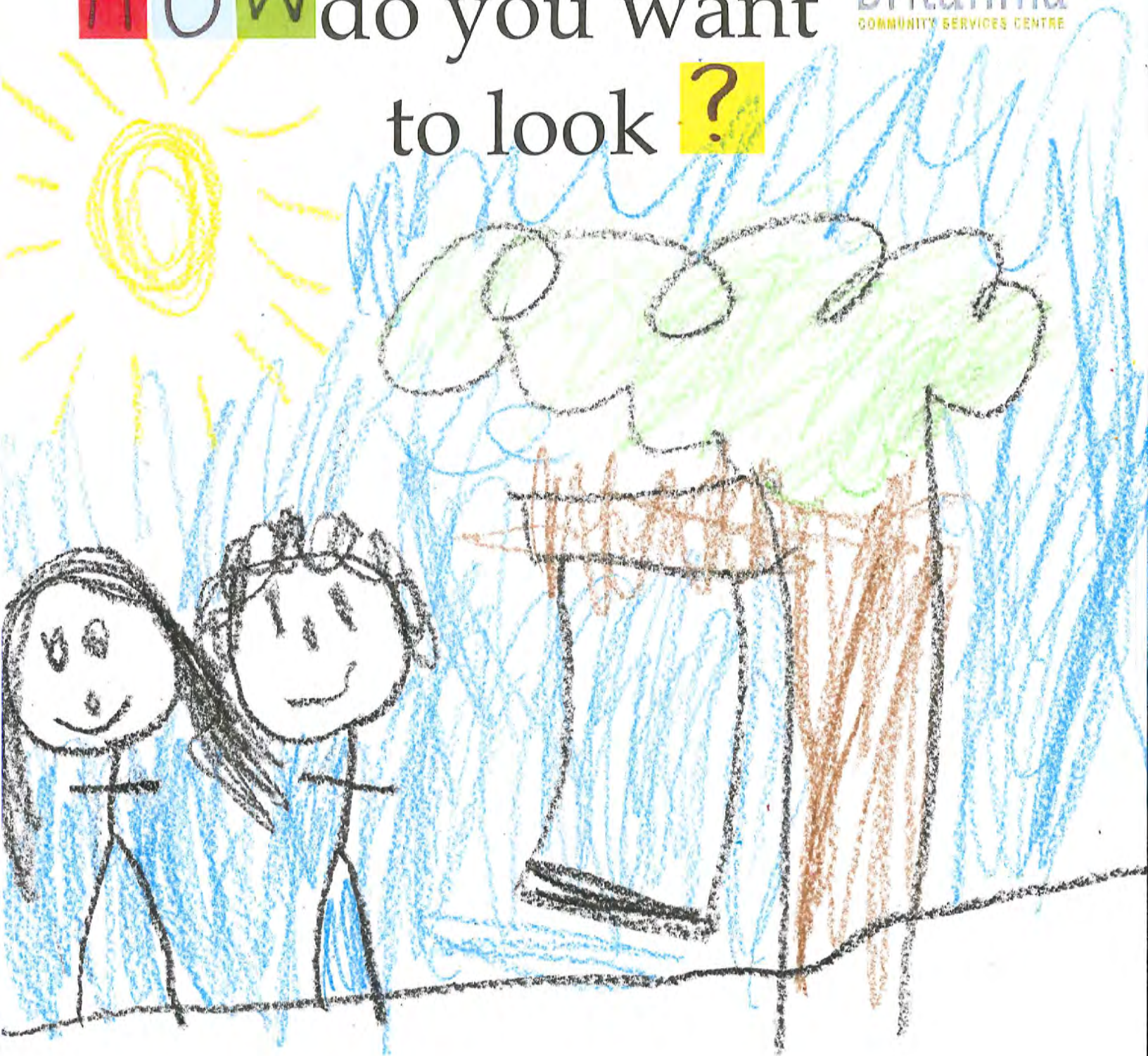
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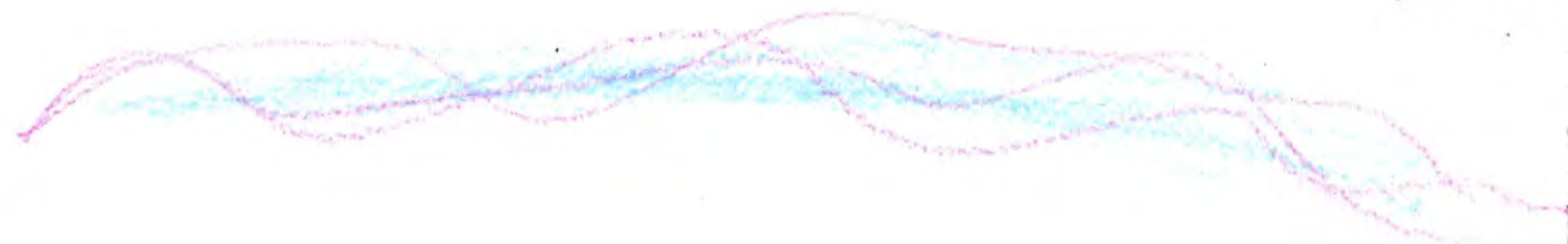
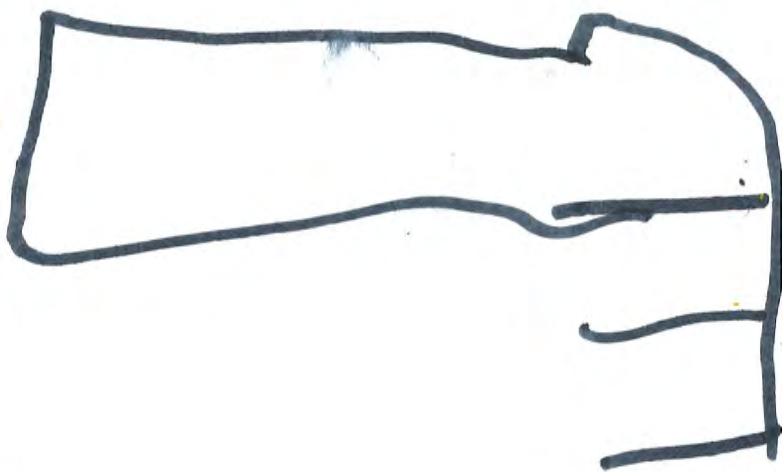


# Amelia

**H****O****W** do you want  
to look **?**



HOW do you want  
to look ?





# Britannia

## RENEWAL

### Britannia Housing Forum

September 21, 2017, 6 – 9pm

Britannia Community Services Centre, Gym D

The Britannia Housing Forum, a 3-hour forum held on September 21, 2017, featured presentations and an interactive discussion on the potential of housing as part of the Britannia Renewal project. The session provided an overview of why housing is being considered as part of the Britannia Renewal, and engaged participants in a discussion around the potential opportunities and impacts of housing on the site. Approximately 50 people attended the forum.



Following an introductory presentation on the Britannia Renewal project, three speakers gave short presentations to help frame the public conversation.

- **Dan Garrison, Assistant Director of Planning- Housing Policy, City of Vancouver**  
Presented on City policy regarding housing and the context for housing in Grandview-Woodland and at the Britannia site.
- **Kira Gerwing, Manager, Community Investment, Vancity**  
Presented on Vancity's growing experience in non-profit and public housing development and operations, and the potential models available to Britannia
- **Bruce Haden, Architect, AIBC**  
Presented on public housing form, function and new and exciting housing projects here in Vancouver and around the world.

The short presentations were followed by a World Café style discussion, centred around the following questions:

- How would housing contribute to the mission and vision of Britannia?
- Who would the housing be for?
- How could housing impact programming?
- How could housing impact schools and students?

- What would be some of the housing parameters – form, density, height, access, location, views, etc.?

Participants spent 10-minutes discussing each of the questions. A group of volunteer table moderators and note takers from SFU, UBC and the local community moved from table-to-table, with one moderator and one note taker assigned to each of the five questions.

The session ended with each of the moderators presenting an overview of common themes and ideas on the question they were tasked with.





## Discussion Notes

### Question 1: How would housing contribute to the mission and vision of Britannia?

- Vision created by board a few years ago to give direction and guide through changes, through this renewal and development
- Doesn't think that housing adds to the vision or contributes to it; has lived in the area for years and as someone who has lived here for a long time doesn't think housing will add value
- Thinks that some examples shown in presentation show potential to link services at Britannia to housing
- Themes of "life" and "well-being" from M/V statements; not possible to have well-being if you are not securely housed, and there are a lot of people in this community who are not adequately or securely housed
- when we have a lot of insecurely housed people in the community, that undermines the health of the community as a whole
- if people are living on site, they will use the site/services (the school, seniors' services)
- as someone who lives in the neighbourhood, is excited at the possibility of housing
- someone sitting on the fence; in a way thinks there should be no housing, but if there were housing – likes idea of housing that is artful, enhanced by people who live there. But, doesn't think that having social housing connected to the community will solve the housing crisis; that's a different dimension. There's no one development that will solve the problem
- wouldn't want to see the renewal of Britannia compromised; wonders if it is possible to accommodate it all. He thinks that how much room would be allocated to housing is a critical factor. There is a housing crisis in Vancouver and Britannia could be a good way to contribute. His children can't afford to live here, we need some assistance for low income households
- something that is unclear to people; we have a large site at Britannia with many elements. Most of this land is owned by the school board, a small portion is owned by the city (the pool+)
- secure housing is critical to personal well-being; having security is a baseline for well-being and housing is a fundamental issue (providing security through housing)
- housing can be a part of mission/vision as long as community is part of the process every step of the way; doesn't want housing that is just stuck in
- housing is important for security, but Britannia is a partner in a partnership; people living in the housing have to see it as a partnership. There are neighbours that have concerns about the site
- depends on the nature of housing, how it's operated, who it's operated by; depends on finding the right partners
- as someone who lives in co-op housing, it's a very specific model of community engagement. Other piece around social connection in M/V statements could be housing (in addition to community centre) can be a way to increase social connections and community dynamic. Can be a way to connect people, not just a space for people to live. It could also mimic the model of a community centre (working together); could be aligned with the mission and vision if managed and designed appropriately. Don't want people just living there for housing, want people who understand the community
- interest in aging in place, idea of staying there for an entire lifetime important. Avoids potential of eviction for rezoning. This is a way to help people enhance their well-being by aging in place
- Grandview developing about half as fast as the north shore; if population is to triple, then will need lots of housing

- Having secure housing allows people to achieve happiness, contribute to community; if affordable, people have more to give back to the community and the community benefits – improves the local economy
- Security of tenure would be really important; if there is to be housing, it should be secure to meet the mission/vision
- Many of the elements of the vision/mission go both ways; housing for people living in it could help them build connections, make social connections
- How could housing bring those elements to the larger community through housing?
- Could create people with a greater sense of ownership of the community; could be a positive or not
- Housing could be seen as being included in the mission because more and more housing has become a critical community service. Having housing could deepen Britannia's ability to meet the values articulated in the mission/vision. Broadens community
- Sees life and well-being being enhanced by living at the same place as where services are offered (reduces need to commute). But, would people living at Britannia have priority over people not living at Britannia?
- Hard to determine whether or not housing fits within the identity of Britannia when there is a larger housing crisis in the city. Trying to find a way to mash housing in to Britannia's identity. Doesn't think that housing fits in to the vision/mission of Britannia
- Can think of a lot of things that could enhance the well-being of the community, but may not be achievable. Hard to see housing as fitting in to Britannia, but on the fence; keeps coming back to the available space and competing priorities for this space
- "forced diversity of occupants" to create diversity of programs, could make things more vibrant as the neighbourhood around gentrifies; could build bridges across social strata – but seems skeptical that this could actually happen
- all programs and services are open and accessible to everyone in the community (schools, services), could be great for people living in housing but for rest of community what would the benefit be? How does it enhance vision/mission for rest of community? Are there trade-offs affecting those who aren't benefiting from the housing?
- we have housing all around us, we have people that own their own houses living in the neighbourhood. Whether there is housing at Britannia or not, people will come and use the services and facilities. Do we force Britannia's vision and mission on people that would be living in this housing? Concerned that this might create a "pressure" or requirement that people feel like they need to participate in programming
  - but thinks that there is a real need for housing, and biggest issue in a person's life is loneliness; people are always being welcomed in to the Britannia community, in this way aligns with Britannia's mission
- mutual effect of housing in terms of atmosphere and culture of community centre; clear demarcation of housing and community space and welcoming/belonging for whole community; community centre will proceed whether or not there is housing. Housing can give people some sense of ownership
- issue with co-op housing only works if residents are all contributing. Thinks that most people will align with the mission/vision, but that there will always be some people that aren't interested in contributing to the larger community, it's inevitable
- housing could create an environment that allows people to participate in programs, but can't have living in housing be contingent on participating in programming
- such a need for housing, but would housing be imposed on richer areas? NIMBYism issue

- “word-wise” it aligns, but a person’s community is what they make it to be. Some people want to be left alone and that is ok for their well-being
- not sure if housing aligns with the M/V; doesn’t want to start with the assumption that housing can work as long as it’s done right.
- Doesn’t agree that there should be housing because there is already a wide range of housing available in the neighbourhood, what will it add to this site? He thinks that there is already diverse and flourishing community
- One of the only places that we could have non-market housing, just don’t want to overdo it.
- We really need to help people who are homeless and getting priced out of rent; very few opportunities for social housing in this neighbourhood. This community does already have lots of social housing, but we can still use more
- Thinks that housing can contribute to M/V, there is a need for social housing and if community revitalization is an avenue for that it’s a good opportunity
- If housing were to be on property, would align with the M/V as it stands, but M/V are always evolving which is something to consider
- Adding social housing is capacity building, but feels it would inhibit the community’s centre’s ability to serve everyone in the community; possibly two competing user groups
- Thinks a small-scale project could be a case study or trial as a model for other areas. A large project could be a big disaster if overdone, but worth giving a try on a small scale
- Concern for safety in the area
- Speaker examples seem in line with vision + mission of Britannia.
- Cannot have wellbeing without housing.
- Precariously housed people means the community’s overall wellbeing is decreased.
- Housing needed for wellbeing.
- On the fence – social housing will not solve the whole problem – Just a drop in the bucket, better than nothing!
- How much will be devoted to housing?
  - Land/space
  - If possible to add housing to renew Britannia, then yes we should do it
  - Housing does fit mission x2
  - Housing could fit mission x2
- Does it fit mission? 4x: Yes.
- Yes: When you’re secure, you can give back by providing security.
- Yes: If as long as the community is a part of the process the whole time.
- Yes: If everyone is coming to build houses, must build partnership.
- Yes: If there is potential to create community through housing! Need to match community and the community centre model.
- Need to select people that really understand community.
- Yes, because “age in place” – need to be able to stay.
- No renovation because of rezoning.
- Change is coming!
- Security of tenure is huge. Not for profit housing.
- 2x: Yes, 1x: maybe, 1x: no, 1x: I don’t know.
- Yes: Housing is a critical community service.
- Yes: “Life would be a lot nicer if I was closer to services” – I want to live here, I don’t want to commute here.

- Maybe: But it could go both ways.
- No: Private property is the problem, if we need public housing.
- Diverse neighborhood – Diverse programming but will it work?
- I don't know: Great for people that get the housing, but what about everyone else?
- What are the tradeoffs?
- 4x: Yes, 1x: Maybe, 1x: I don't know
- Yes: People are still coming here regardless of there being more housing.
- Yes: I think [it does fit] there is a huge need.
- Yes: Community Centre will do its thing regardless.
- Yes: It could support programs, but it should not be a requirement to support housing.
- Maybe: Probably would align, but some people will just not engage.
- I don't know: I don't know, it is a complicated issue. It aligns word wise, but it's the people who have to make the community.
- 5x: Yes, 2x: Maybe, 1x: no
- Yes: This is one of the only areas that we could have non-market housing.
- Yes: Very little opportunity left for non-market housing.
- Yes: Prices are going up all the time, more social housing NOW! This is an avenue for that.
- Yes: But mission always evolving, so need to keep in mind.
- Yes: Must do it right + try it out, fits mandate if done right.
- What about safety of the kids? Do it somewhere else.
- Have to consider if kids are being exposed to more danger.
- Have to consult the parents of the kids! Not just people who work at Britannia.
- Maybe: Community Centre might end up focusing just on the group that lives there.
- Maybe: Not sure – Frustrating – the assumption that this will be good, it is rezoning.
- No: it is already dense + mixed enough here – but we should try.

## Question 2: Who would the housing be for?

- Need a diversity of people
- There's an opportunity for different agencies to run different types of housing on site with a percentage being subsidized e.g., seniors, indigenous housing, women-led family housing.
- Must take care of vulnerable people BUT ordinary people are also being pushed out.
- Different types of housing to suit different needs with supports in place e.g. supported independent living, indigenous homes, and homes for people with mental health issues BUT must be supports in place.
- Low income
- Seniors
- People with disabilities
- Single parents
- Diversity is most important - not just one demographic
- Diversity that represents local community based on % of local demographics
- Artists, writers, musicians in residence
- Long-term housing for 'whole of life' needs
- Mixed - not a specific demographic, e.g., "artist baristas"
- "Where does temporary shelter fit in?"
- Concern that it will be for "niche groups"
- Needs to support all stages of life and changes in families
- Affordable housing for larger families with 3-4 bedrooms
- Need to be a focus on seniors - there is not enough housing for seniors in the area - needs to be especially for those already here.
- Indigenous housing - there is a vibrant population here who care deeply about the elders, having elders mixed in will help keep families intact
- Intergenerational housing, having a mix of youth, elderly, families, etc.
- Must be adaptable over time
- "Not 'ghettoize' just with one type of demographic
- Seniors need to be around others
- A mix of groups to avoid loneliness
- One type of group does not encourage community
- Sharing of knowledge and support will occur if there is a mix
- Low income housing
- People with disabilities
- Seniors
- People in service industries
- Students - there is the potential to work within the complex and share knowledge between generations e.g. students helping seniors, seniors helping with kids and single moms.
- Encourage looking out for each other

- "It's hard to say until we know what it will look like"
- Start off with single parent families and slowly introduce others if it works.
- MUST be safe for children - there are too many predators in the area already - needs to be family focused.
- Indigenous and elders housing
- "Everybody deserves housing - it should be for whoever is eligible"
- Need to support the members of this community - even those on moderate incomes who are falling through the gaps and are not eligible for subsidized housing but who still struggle
- Include singles as well as families here is no lack of need for almost any group
- Needs to avoid the criminal element and the problems that are associated with low income and poverty.
- Concern about the school nearby if this happens
- Need to help the homeless especially those who live on or near site already.



### Question 3: How could housing impact schools and students?

- Kids in housing going to school is beneficial - no need for transportation. Helpful for single moms.
- Could co-op work between parents for childcare after school be an option?
- 5th generation neighbourhood member- why would they think that housing would be ok on school grounds? I.e. Eric Hamber doesn't do this. Why should we? Is this just because we are an 'inner city' school?
- Where's the guarantee that people that need housing will actually get it?
- What could we do for the kids at the library right now? Why are we focusing on housing on site when we need more computers at the library?
- Agreement that more computers at library are needed.
- We should put the question to the students and parents of said students about housing needs, requirements and desires?
- Request for after school program, daycare, childcare.
- Will the school benefit from this?
- Situate apartments very carefully. Only certain types of families should be able to reside here.
- Seniors need to be located near the senior centre.
- Families should be near family services.
- Depends on type of housing.
- Its positive for secondary and any age of student. Diversity is good, it's their community
- Shared space is happening already. People of all ages and circumstances come and go as it is.
- Why would we dilute an educational bubble with housing? It would interfere with our educational goals. It's nonsense.
- Predators are a threat here. They would be more of a threat with housing.
- Empty areas are dangerous.
- Many intimidating black areas now. There would be no more dark little pockets with proper development.
- Cohesive community available with this new housing.
- Intergenerational melding happening if housing is incorporated.
- If housing is incorporated with somewhat low-rise housing, 4-6 levels and 5-6 units per floor, this would be positive addition
- I'm not convinced it would enhance the site. Maybe it could co-exist but may not be symbiotic. I don't see this as constructive. There may be rules and regulations from the school on acceptable residents.
- I don't have a clue, maybe negligible effects.
- Could we set up housing that is just for families?
- Parents like it when they don't have to ferry their kids to school. Streets are insanely busy in the morning and afternoon with carting kids in speeding cars.
- Think it's a great idea to welcome more families.
- Criminal issues with some people?
- Would there be a condition that if you live here your kids must go to school here?
- Neighbourhood schools need more support. Bonding happens when you walk to and from school. You get to know the neighbourhood well and the kids you go to school with as you are socializing before and after.
- Before and after school programs are good.

- Bad idea. Concern that social housing brings problems and needle issues. Low income and no income people are a problem. This individual believes that social housing means problem people. Only a few individuals made this kind of inference but they were very strong voices.
- Do we need a definition of social housing for future feedback that reflects the broad range of individuals that could take advantage of social housing?
- Screening necessary for applicants to living in on-site housing.
- Housing is right outside of the door as it is. There are apartments behind Gym D. Any issues can be handled.
- More students needed for the school.
- The school put fences up to keep undesirable activity out of the grounds. Right now, security is an issue.
- Housing puts "eyes on the street." It's positive.
- How do you get safety issues taken care of?
- How can people say green space should be used for housing? That's offensive.
- There should be recreational space on top of school. There could be multiple uses of roof tops (referencing video example).
- Concerns that adults would negatively impact the school. Also, there would be positive impacts.
- School board must be part of the discussion.
- Shared space can be a beautiful zone. We street proof kids anyways. How would this be different?
- We don't want unsavory people mixing with kids.
- Who is unsavory? Welfare recipients and unemployed.
- Schools should be responsible for students.
- Parents and teachers are entrusted with teaching kids to be safe.
- Mean kids bully the marginalized right now. Unlikely that with housing there would be any change in this.
- Where is the green space? What's going to happen to it? How is it going to be protected?!
- If we are tripling the population, as will happen with this country with immigration, where is everybody going to go for green space?
- Everyone loves single family homes. How is this going to work?
- We need to slow the immigration to Canada as there will be no green spaces left.
- Strathcona would love to see programs for parents to develop skills while parents are at school. They are envious about what Britannia does.
- Yes, to housing - it would increase the viability of school attendance.
- Would schools impact who could be onsite? I.e.- court-ordered people?
- Principals can tell problems students from other schools to stay away- how could you do that here?
- Screening? Scrutiny of tenants? Is introducing more adults on site a good thing?
- Individual is concerned about how would their autistic child be with housing. If people aren't welcoming how does that affect everyone? If child is violent, what affect would that have on the child's family? How could you continue to guarantee that they are welcome there? Child has violent episodes which she believes/knows would restrict her family and her autistic child
- We have adjacent housing already with mixed families and mixed needs.
- How does funding work for this? This is complicated.
- Pros/Cons: high school babysitters or more dope smokers.

#### Question 4: How could housing impact programming?

- Noise – complaints from housing residents. Concern. Britannia Space large enough to have space to have loud events. Concern housing will ‘quieten’ the space and the programs. Housing will impact type of events at night.
- Community – but with outsiders, has no commitment to community.
- Housing priced out will lessen diversity.
- Housing will have a large impact for programs/services.
- Diverse Community - diverse interests, which will impact services programs.
- Community to provide for needs of community. Housing takes away from space.
- Diversity of residents – impact programs. Is positive – brings more people.
- Impacts housing – more people will use programs. Currently programs used to max now.
- Would have to expand program to accommodate.
- Housing adds to diversity.
- Currently have large max. usage.
- Housing will increase demand on programs. Will this mean less programs?
- Facilities will be used more. Britannia has lowest cost to use programs.
- Revitalization will attract more people to use programs. Regardless of housing, programs will be used more whether housing here or not.
- Concern. Britannia has facilities to serve community regardless of housing here or not.
- How many units of housing?
- Housing will bring synergy, more people, more diverse, more eyes on site (at night residents)
- Housing on top of facilities. Events outside of Britannia – noise.
- Will impact programs.
- Living on site – will more likely use the programs and services.
- If no housing, will remain status quo.
- Housing – accessibility. More people more demand.
- Housing – lessens program space – but shouldn’t - built above facilities.
- Funding for programs? How allocate housing and programs?
- Different types of residents. Richer diversity, housing seniors, families, etc. Help diversify types of Brit’s programs offered.
- Currently Brit’s programs cover a lot of diversity. May be missing a few niche areas.
- Housing will not impact programs regardless.
- Housing – programs more accessible – to people living there on-site.
- Housing will increase base of users – more children
- May need new programs. On site residents –accessible to programs.
- Revitalization will help programming.
- More housing – feel safer (more people around)
- Housing whether have or not – will not impact programming activities.
- Noise – agreed would be a concern.
- Currently already have noise from events in the park adjacent to Britannia.

### Question 5: What would be some of the housing parameters – form, density, height, access, location, views, etc.?

- low height (3-6 storeys) to protect the views
- co-housing, intergenerational homes, housing for people at different life-stages
- small units with shared spaces, “dorm” style
- a variety of unit types, sizes, usable/livable layouts, from small (dorm style) to big (up to 7-bedroom) units
- accessibility
- places for people to cross their paths, interact
- passive buildings, energy efficiency, renewable energy, sustainability
- good quality materials and execution
- free form, character, creativity
- on the edges, corners of the development
- make sure the potential housing does not overwhelm the site; other users should not be excluded from the activities on the site
- housing has to co-exist with the activities of the community centre
- protection of green spaces, community gardens
- parking debatable (underground parking vs. no parking at all – active transportation/transit)
- “the height question” – the higher you go, the more money you can earn; but high buildings can destroy peoples’ views → what is the current zoning regulations on the site?
- 3 to 4 storeys, no more than 6 (might vary across the site since it’s on a hill)
- the more units, the more administration needs (no interest to be “in the housing business”)
- clusters of units to form a community → small number of units, perhaps 6, less than 10
- should the housing units go all the way to the ground or should there be other use on the ground floor – probably not
- dorm type of housing (as presented) a good idea for students (or anybody, in school, school age, someone who is okay with this type of living – sharing and spending time together) in some areas of the development
- flexibility of the space → adaptability over time/implemented over different time frames – “things do change”
- it would be nice for everyone to have a view
- development should be architecturally viable and sound
- accessibility for everyone → ramps and elevators
- housing to have a unique character, allow some customization (not necessarily to the degree of what was in the presentation)
- preserving green space (yes, it’s the mandate, but important)
- not square block-form, free-form, curvier, not a lot of glass (energy efficiency)
- density: the amount of space available for Britannia services should be a priority (also no funding should be taken from community centre development)
- due to the lack of housing in Vancouver it is a no-brainer to include it in Britannia
- thought should be given to sustainability, livable spaces with good, usable layouts, accessible
- use of good quality materials, good design, well built
- agree with only using air space parcels and protecting the views of the mountains → preferred not to have a lot of layers (storeys) added on site
- housing is very important – but has to fit within the guidelines



- could have a design competition
- the housing should match the Britannia space
- make it community-focused → inclusion of older people, designed for the people who already use it, not make it a destination attraction (like a wave pool)
- important to consider the effect of a development on property values, consequentially taxes → people concerned about the property taxes of housing in vicinity
- has to fit in the community
- height restrictions, 4 to 5 storeys
- should be on the outskirts of the site, with an entrance from the outside
- quality over style, using good materials → non-toxic material, renewable energy, no plastic elements
- taller buildings better than single family homes, multiuse, solar power → to reflect the anticipated changes in the community
- passive buildings
- rising density of traffic, consequentially pollution → question of including parking: should promote walking, cycling, fewer use of a car, car-sharing; could institute that “committed pedestrians” have a priority in renting – “if you don’t have a car you get bonus points”; maybe no parking at all
- but, people who use active transportation/transit would need to have jobs in the neighbourhood – where to get those jobs?
- maximize the amount of people living in smaller units, with the community centre being their living room
- lots of community gardens
- a variety of unit sizes/types
- “this is a premature question...”
- providing a diversity of housing; family units
- a courtyard → important that the residents can co-exist with loud public events
- increase green space
- ideally not on the Britannia site, but close → if on the site, then on a corner or edges
- school is currently gated – what does that mean for housing
- there is a lot of talk about family housing – what about the people in other stages of their life?
- important to provide privacy, some distance – “people walking by your window” – the impact of other uses on housing
- intentionality, what residents’ contribution could be, sense of ownership
- interactions in the shared spaces between people who are visiting and those who live there – important not to exclude outside users from using the space
- how many units – consider history of the site → repatriating homes to the land
- “bring back the trees”
- housing should be facing the McLean Dr., W side → to be part of both the neighbourhood and the centre (“buried” into the retaining wall, push it back a bit)
- don’t make it too high to not shade other houses
- have underground parking
- areas where people can interact and cross paths
- shared green/outdoor space
- a range, a mix of unit types
- accessible
- multi-use common space for activities

- provide 3-bedroom units, at least 2000 sq. ft.
- housing for artists/singles/seniors → the idea of micro apartments, “dorms” with shared areas – for single people to spend time with others – multigenerational homes (to increase social capacity, knowledge exchange)
- include big, 6-7 bedroom units to serve different cultures
- passive buildings, sustainable, LEED certified
- provide enough of a mix of unit types – ageing in place, mobility issues
- houses that allow co-living of people of different walks of life
- no isolated towers
- more than one building
- The higher they go, the more money they will make off it. But at some point, the higher you go it destroys the view and changes the community. Tall housing often means luxury housing.
- Question someone had: how high are they zoned for?
- 3 to 4 stories is ideal.
- No more than 6; 4-6 seems reasonable.
- They’re on a hill so 4 stories might only be 4 stories at ground level on one side.
- Concerns around administration of housing – who would manage? They’re not in the housing business.
- 6 households seems like a good cluster.
- 10 families on one floor is a bit too many; less than 10 families per floor ideally.
- Parking underneath.
- Dorm room ideas for some of the students (either older high school students or university aged students).
- Flexibility of the space – can we recapture the space as recreation space later. Adaptable spaces. Things change over time.
- It would be nice for everyone to have a view if possible.
- Accessibility -ramps, elevators.
- No towers.
- Diversity of building form – having character come out. Each building should have its own character and express the character of the people living there. Perhaps some customization available so people can make it their own.
- Want the housing stacked.
- Free form – tired of blocks. Something that’s curvier, not a ton of glass (glass loses energy in the winter and allows it to get too hot in the summer)
- Like the idea of more original construction and better construction with regard to functionality
- Good quality building materials; sustainability (passive house); livable spaces with good layouts – not a lot of corridors. Durability of materials. Multi-functionality of spaces. Accessibility (wheelchairs and such).
- Use airspace parcel, don’t infringe on greenspace.
- Perhaps a design competition.
- Don’t want to create too many requirements/not too prescriptive because then housing might not happen.
- Have community focused housing and community focused amenities (example given: lots of older people in the neighbourhood so don’t have a wave pool in the public pool because that would attract people from elsewhere).
- Concerns around property taxes and an increase in property taxes due to development.

- Housing needs to fit into the community and be non-intrusive. Height no more than four or five stories. Ideally on the edge of the site facing onto the street so people in the housing have access to the street and it's less intrusive.
- Quality over style. A lot of quality in the workmanship and materials over non-durable materials. Non-toxic materials. Sustainability is important (renewable), no plastic.
- Mixed-use makes sense. Solar powered would be nice.
- No towers (although one person wanted a tower)
- Passive housing is important.
- When you have more people you get more traffic and more cars.
- Britannia as a precinct -> Emphasize walkability – pedestrian and cycling over cars. Emphasize car share rather than people having their own cars.
- Perhaps near transit.
- Perhaps don't build any parking at all to encourage people moving in who are mainly pedestrians.
- The ideal is people living within walking or cycling distance of work – but the question is where would these jobs be located?
- Bike parking.
- Don't consider co-housing because the community centre already would function as a sort of living room for residents.
- Various forms of housing (ranging from family oriented 3 bedroom units to micro spaces).
- Community gardens and gardens.
- Ground oriented buildings.
- Space big enough for families.
- Housing that would meet the diversity of needs in the community.
- Good soundproofing.
- Central courtyard with housing facing the back.
- Providing acoustic privacy.
- Ideally housing would not be on the Britannia site itself and instead on an adjacent site; but if it's going to happen it needs to be in a corner somewhere/on the periphery and not in the centre of everything.
- Not gated housing (referencing the fact that they recently gated the school – which they are very upset about).
- "All housing should be family housing" – it's not good to build housing where people can only live there for a certain stage of their life. An "artist's studio" is not fitting if the artist has kids or an ageing parent who needs to move in with them.
- If the housing is separate from the thick of things, it helps with the sense of ownership of the space. It might be too much to be in the middle of everything all the time.
- If you have housing on top of the community space, it may feel to people who don't live on the site that the people living on top of the site "owns" the space in a way. (Although there was some disagreement about this at the table).
- Long history of dispossession of this site before the 77 houses which were lost. Ideally the housing would address the history of dispossession.
- Housing on Maclean facing the street (on the far west site of the site). Partially close the street itself so you have more greenspace. This would be a way of having housing here on the site but in a way that would be similar to the neighbourhood but still on the Britannia site. Tuck the housing in and make it less obvious. Have housing facing housing.
- Don't make it high enough to block sun. Reduce shadowing.

- There must be parking. Parking is at a premium in this area.
- If things are supposed to be community focused, no high rises.
- Areas where people can cross paths and make people interact. If it's just another apartment building there won't be that community aspect.
- Shared spaces, shared backyards or courtyards
- Variety of sizes (bachelor, 1 bed, 2 bed, 3 bed)
- Accessibility (wheelchair, elevators, accessible counter heights)
- Common outdoor and indoor space (and a good size space at that)
- Ideally 3-bed would be at least 1,200 sq ft.
- Dorm living/co-housing – have something suited to single and young people.
- Inter/multi-generational housing.
- Perhaps 6 or 7 bedroom places for immigrants.
- Sustainability/passive house/energy efficient/solar panels/LEDs.
- Didn't have enough 1 bedrooms in another housing development where someone lives/Is involved in.
- Ability to age in place is important.
- A form that promotes connection and is for all walks of life.
- Make sure people can make visual connections.
- At least two separate housing buildings.





# Britannia

## RENEWAL



Vision and Directions Open House  
September 23, 12 – 4 pm

Event Report

## SUMMARY

Britannia Community Services Centre and Britannia Renewal Partners hosted a Visions and Directions Open House on September to present and confirm the input received through project's seven-month Visioning stage. The event asked participants to review the engagement summaries that were organized in two overarching vision areas (Indigenous Vision, Shared Values) and several programmatic areas (Food Hub, Library, Social Development, Arts + Culture, Recreation, Shared Public Space, Public Realm, Outdoor Play + Recreation). Participants were also invited to review notes from the Housing Forum held on the Thursday evening prior to the Open House and to provide their own feedback on the potential of including housing on the Britannia site.

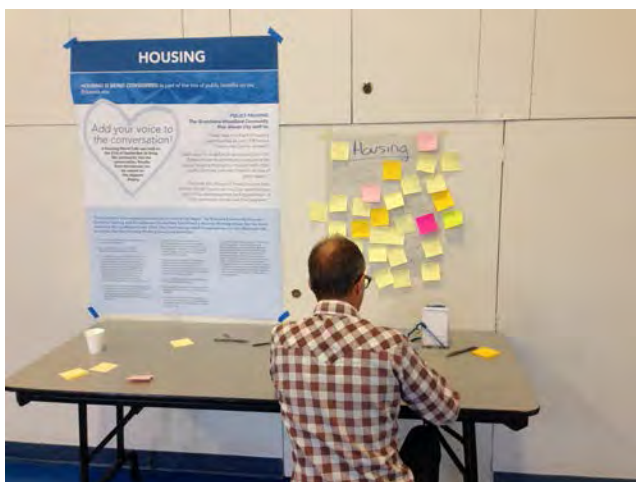
With Partner program staff providing additional facilitation support, participants were asked:

- *Did we hear you right?*
- *Is there anything missing?*

Comments were recorded on sticky notes by facilitators and placed next to the station poster for other visitors to read. Participants were also invited to fill out their own sticky notes.



The event was held in Gym D. A central station in the Napier plaza welcomed people to the event and to direct Library, Ice Rink and Rec Centre visitors (the pool was closed during September) to the gym. The event included performances by the Greenhorn Band and the Morris Dancers, both of whom rehearse at Britannia. Britannia Centre volunteers helped staff the event with project consultants and City of Vancouver staff, and provided light refreshments.



During the event, Gym D also hosted a craft sale for victims of the Ashcroft Wildfire and Kindergym. Parents and craft sale shoppers took in some of the open house activities.

Approximately 120 people attended the open house over the course of the day.

The event included two, one-hour summary presentations which provided a broad overview and summary of the project's Vision stage.

## Shared Values

- Equality
- Respect for nature
- Unity
- Harmony
- “Don’t try to do too much, pick what people need/not want.”
- “Did you hear it right? Not if multi-purpose “efficiencies” replace and push out our current spaces where we build and enjoy community.”
- “Be aware of people with problems now.”
- “LGBTQ, etc. won’t feel safe unless we see something that says we are ex: rainbow stickers.”
- “Yes, more LGBTQ support. Ex: rainbow walkway”
- “Overall View: Use intersectional lens to include all, ensure LGBTQers are safe, seniors space, indigenous space.”
- “Support seniors with a dedicated space adjoining to the kitchen. Big enough for many kinds of activities.”
- “Seniors will be 25% of population. Will need universal access to pool, etc. Differently abled queer, indigenous, etc.”
- “Don’t get the cart before the horse. Britannia’s value is on sense of community belonging. Programming is a vehicle for that. Don’t shuffle us around in service of multi-use.”
- “Diversity can be expanded to LGBTQ2S, many living here.”
- “We need a larger dedicated program space for elders/seniors! We are burst at the seams right now!
- “Return It recycling depot, maybe have small one beside Centre somewhere. Some people have no can, then can dropped it off around?”
- “Concerns around assumption that seems to be here that multi-use is the best tool for Britannia is it? As the saying goes “ if your favorite tool is a hammer, everything looks like a nail.” I’m watching, and experiencing myself at the frustration and disorientation myself that takes place in other multi-use centers, and already here when community is being built through a program (i.e. A craft being done together) and it gets closed down because of scheduling for another group, instead of coming to a natural conclusion. We need dedicated spaces where community is as important as programming.”

## Indigenous Vision

- Inclusion – Mutual respect + Understanding – Story Telling
- Love mentorship idea – residency for artists, elders
- Language – Use new landscape as a learning tool to identify indigenous names and uses (food, medicinal) of indigenous plants on site. This would mean developing and supporting local “story tellers” with indigenous botanical knowledge. Consider oral tradition (of First Nations) in transfer and sharing of indigenous plant knowledge/natural world to site users + site visitors.
- “Be open, understanding + caring, sincere”
- “Create welcoming educational opportunities for those of us who would like to learn more about aboriginal culture + history.”

- “Donate land back/under band management”
- “To all facilities/spaces – Indoor/Outdoor Re + Re: Respect, Reconciliation, Recognition = Renewal
- “Multi-purpose spaces only will lead to endless conflicts + lost opportunities.”
- “Indigenous Vision design + programming LEAD to renewal = Recognizing this is Coast Salish Land, Co-management = Council of Elders.”
- “To honor our indigenous elders + young indigenous and have specific programming.”
- “Definitely support changing the name.”
- “Dedicated indigenous cultural space for the aboriginal community to invite wider community to participate.”
- “For all our people of every nation to share always our livelihood our ways!”
- “Grateful as a non-indigenous woman to be welcomed in indigenous programming – learn from their values.”
- “Glad to hear reconciliation is a strongly held value in GW! I hope to see this embraced from language to learning, to respect for land, to space design, to programming, to leadership and governance.”
- “Because of health + use of equipment for elders – Elders + seniors require more space.”
- “Elders/seniors require dedicated attention as well.”
- “We need a dedicated program space for elders that is larger than the lounge allocated on the proposed plan!”
- “We need space, BIG space for elders/seniors. 55+ Centre is bursting at the seams.”

## Food Hub

- “Local garden on-site to support proposed community kitchens.”
- “Connect with Vancouver Food Bank re: Food Hub + Food Skills programming.”
- “Make sure any kitchen space developed is accessible and adaptable.”
- “Yes to commercial kitchen! Would be a great community building asset.”
- “Coffee shop/snacks bar”
- “Potluck!”
- “Kitchen is very visible, not just a room in the corner. Kitchens are often where we gather, they are social space.”
- “Knowledge on healthy alternatives to food.”
- “I like the greenhouse idea. Can be used as a place to go breathe fresh air too.”
- “A large food hub but also smaller looking/food prep spaces. It’s hard for numerous groups to prep food at one time.”
- “Coffee/tea shop would be nice.”
- “Indigenous food knowledge/skills/workshops.”
- “Student breakfast program”
- “Lunch program”
- “Connect with Sole Foods group (Michael Ableman)”
- “Love the look of the huge room for sharing meals.”
- “Dedicated seniors/elders program space attached to a kitchen. We provide a lot of food for seniors/elders now.”
- “Bee hives, chicken coop, increased food growing education in schools, farm – scale collaboration.”

- “Open concept as much as possible – promote socializing.”
- “Good for bringing community together”
- “Expand the gardens, I like the one by the tennis courts.”
- “Good connection to multiple common spaces, connection to outdoor patio space, close proximity to garden areas.”
- “Large public gardens!”

## Library

- “Good for people without access; will be great!”
- “Love it!”
- “Adjustable activity spaces discourage ease of supervision.”
- “Could study space + inspiration lounge share space?”
- “Bigger space will be great.”
- “Space for public meetings, ideally without rental fee.”
- “Isn’t this what Youth Centre is for?”
- “Bookable study rooms. Incorporate art/art gallery.”
- “Film screening space.”
- “Great for students.”
- “Everyone welcome in all spaces.”
- “Audio/visual production spaces.”
- “Hurray, free Wi-Fi!”
- “Living library events where people tell their stories to those who “check them out”.”
- “Still keep art gallery aspect, i.e. newspapers, book clubs.”
- “Digital/video Lab – storytelling across age groups.”
- “Library tutoring for those who are fluent in spoken English.”
- “Archival/history in library room about the site + community. Film screen space, community meeting rooms, moveable walls, teen rooms, school café.”
- “Child friendly spaces, good for the elementary school.”
- “Mindful of bedbugs.”

## Social Development

- “Yes to daycare, afterschool care, flexible child-minding during activities.”
- “Make room for the young folks to have dances in a safe place. Cool lighting + sound system.”
- “Adult day care is a priority for Grandview Woodlands since the Lions Den closed. Three generations of seniors. We need to serve our eldest elders. My concern is that there will be catchment areas for access to adult day care as pressure for the service increases, we need one here!”
- “Aging population of seniors needs a bigger space, not a shared space because of disability.”
- “Healthcare – AML. Confidential space for nursing foot care + wellness program – health monitoring + consultations.”
- “Please have people that will listen to people coming in that may be upset.”
- “Need space to park walkers + scooters for seniors.”



- “A welcoming dedicated senior centre with seating that uses a common kitchen for the entire site.”
- “Two lines about seniors/elders, space is utterly inadequate given the huge amount of feedback we’ve contributed.”
- “The framework of these posters is about buildings + spaces, not people. Britannia is people.”
- “Seniors space – more programs for seniors, more space.”
- “Low rise village is good. (vs. big box c.c.)”
- “Make elders space more welcoming.”
- “Make a number of rooms [these are not the same as the art rooms] Agree there should not be too many functions/rooms, pick a couple of program functions per room. If there get to be more than 2 or 3 you need to make another room.”
- “Given the increasing demand for adult daycare spaces and the increasing need for these spaces, adult daycare space is important.”
- “Dedicated seniors space with trained staff – larger than 75 sq. ft.”
- “Yes to an adult day centre”
- “With largest aging population seniors need more than ever a dedicated seniors space!”
- “Because of acoustic + light + other specialized needs – seniors need designated program space as well as lounge for sitting together. We need enough space for both.”
- “Seniors demographics – statistics show ballooning needs for space for seniors over next 30 years. Let’s build it big enough for those numbers.”
- “Tiered” plazas, levels = more space.”
- “Pole dancing studio”
- “Running track lapping upper area (i.e. Around buildings like Lindsay Park, Calgary)”
- “Develop Britannia as a precinct with a vendors market. Support for small-home-based businesses
- “Alternative economy”
- “Granville Island is a precedent, Britannia can do this its own way.”
- “Need enough space dedicated to elders/seniors”
- “Separate senior area, more own space, more programming.”
- “Would like to see an area designated for seniors to get together, to learn new things, visit, exchange ideas, programs that are placed to continue.”
- “Indoor activities keep people engaged in bad weather.”
- “Separate space for seniors with shared kitchen spaces.”
- “Elders need an adequate space to support socializing, activities, storage, food prep & advocacy.”
- “The elders need a space of their own, the space they have now is too small.”
- “Green space! Picnic areas!”
- “We need dedicated spaces to support the development of youth given the youth in care crisis and lack of culture with relevant support.”
- “More senior space!”
- “Please do not deny elders their own area!”
- “Adult day centre, VCH partnership, flex space available to public evenings, weekends, and other weekdays.”
- “Yes, especially at Brit it is essential to have direct links to wellness/health facilities, services + practitioners.”

- “Adjustable space sizes”
- “Keep games in teen centre.”
- “We are all aging, 30-year plan! Grand vision: A safe, fun, Dementia Village (like in Sweden), Yes to Adult Day Health, yes to Minds in Motion – Alzheimer Care”
- “Fantastic Idea for elders in residence!”
- “Important to keep dedicated spaces, safe places.”
- “Keeps elderly feeling young + good chance for infants to make connections with elderly.”
- “Elders own recreation - a place to be together to create! It keeps us alive!”
- “Need space available for LGBTQ2S community.”
- “Elders need space where they can bring their walkers + scooters and this has to be their own space.”
- “Elders in residence + adult day centre are great ideas! These programs aren’t common and would set the cc apart.”
- “Flexible room use could group compatible activities, and free up space for uses with special equipment.”
- “As an elder I love our space to create + to be together.”
- “We need a seniors/elders dedicated program space that is larger – we have outgrown our current space!”
- “Current seniors space gives us a space, accessible + welcoming space to do programming + build community. It isn’t broken, so does not need fixing!”
- “Seniors with disabilities need space to bring their scooters + walkers.”
- “So good to see a confirmed seniors centre, needs to be the current square feet expanded to fit now + next 30 years.”
- “I write in support of “Claiming Space for Seniors” the presentation by BritPlan55+ to Britannia Planning + Development Committee. BritPlan55+ members have done the research and learned from the experiences in other communities that separate and dedicated space for a seniors centre is the only solution to providing for the needs of seniors. In my 20+ years of volunteer advocacy for seniors and Past-President of 411 Seniors Centre Society Board, I have seen that incorporating seniors’ programs within multipurpose structures has failed to provide their special needs.”

## Arts + Culture

- “A flexible creation space is a great idea”
- “Way more storage space”
- “Traditional dance space please!”
- “Dance + gymnastics space together”
- “Focus on incubator spaces”
- “Lots of theatre spaces nearby, too much competition”
- “An active outdoor space is a good choice”
- “Good idea!”
- “We don’t want to compete with things already nearby, theatres, etc.”
- “Concert venue”
- “Standalone art gallery and pottery studio, plus micro-studios!”

- “Develop Britannia as a precinct with support for local vendors. Ex: Local market spaces perhaps under an arcade (The Britannia version of Burlington Arcade in Mayfair)”
- “Are you creating something that already exists?”
- “Capoeira space”
- “Great community building opportunity”
- “Still need space/arts + culture, dedicated to intergenerational separation!”
- “Pole dancing studio”
- “Yes, yes, yes”
- “Focus on creation spaces!”
- “Are there enough resources for this? Will other areas suffer?”
- “Please more arts + culture space, rehearsal studio, exhibit, theatre, etc.”
- “For movies: wall curtains, fixed projection equipment + screen, black box would need to be multiuse for meetings and intimacy.”
- “Dance studios have unique needs, but few c.c.s. have dedicated space. This could fill a more area-wide gap.”
- “Portable bars in the dance studio area.”
- “Need arts space, studios for visual arts.”
- “Artist space with lots of natural light and inspiring views. Locate art studios on upper floors with views.”
- “Make space with equipment to share/storage.”
- “Community engagement in art, indigenous + other cultural arts.”
- “Library should continue to have a sunny aspect, the art/reading room is the best part of the present library.”
- “Have some medium size rooms with work table that can be moved around and easels, lighting, proper ventilation, sinks, safe paint disposal.”
- “We need larger seniors/elders dedicated program space with room to do arts/crafts.”
- “Multi-purpose Amphitheatre style facility like black box, modest in scale (50-60 people), particularly for simultaneous use, tiered seating\*, floor access for elderly/disabled users, community meetings, monthly activity group meetings, weekly movie night (10-15 people).”

## Shared Public Space

- “Own space for teenagers”
- “Child play areas, housing information board, art space – ever-changing mural/graffiti walls, kitchen space attached basically lots of mixed use in community living room.”
- “Sunny indoor place to hang out!”
- “Have good rules for people coming in”
- “Multi-purpose spaces” – Jennifer said in 2<sup>nd</sup> presentation they are “the grease that keeps it going, but it’s still a slippery slope!” If people feel shuffled around they might not feel like this is a “welcoming space where they belong.”
- “For people with hearing problems large space can cause problems – 1/3<sup>rd</sup> of 65+ have problems.”
- “Free store!”
- “An auditorium to be shared by the school + community.”
- “Ensure First Nations/Coast Salish Culture/Art/Language is front + centre!”

- “Storage space – storage boxes for homeless people who’d like to use library, pool, etc.”
- “Continuous indoor/outdoor”
- “We do need the 55+ space where we can all gather and do our crafts, etc.”
- “Need small cozy spaces. The Trout Lake re-design lost that feeling.”
- “Trout Lake has done a good job of shared space with different groups using the space with the large atrium.”
- “Open viewing concept!”
- “One big build building for everything.”
- “Would like to see a larger dedicated seniors’ area with very good lighting, with comfortable seating.”
- “Also include smaller, more intimate “outdoor rooms” with lots of green space, for people to sit and read, eat their lunch, etc. This was strongly suggested at an early meeting with a lot of agreement.”
- “Open spaces for mingling/meeting. Cozy/intimate spaces for conversation + reflection.”
- “Community Centre can be kept low-rise + accessible with glassed in walkways. Youth want safe hang space that is not indoors.”
- “Green, solar, and re-use heat.”
- “Not a side show, truly integrated breathing + lighting”
- “Lots of natural light!”
- “Message chair”
- “Separate buildings instead of one big building”
- “Auditorium/stage space to hold music, theatre, spoken word, speakers”
- “Balance of dedicated spaces and opening gathering spaces – also flexible + looks inviting”
- “More cozy spaces, less Trout Lake “safe spaces do not feel intimate due to lower income residents, personal + friendly”
- “Bike lock space, one of the city’s stations for bikes near here!”
- “Make a large space with windows + seating (like photo). People need a place to hangout. Vancouver is growing leaps + bounds. Make room for these coming.”
- “Value large welcoming open spaces, as well as “break out” spaces for meetings as stated. Very important to have the ability to create more intimate, somewhat “segregated” places so communities of affinity groups i.e., pre-teens, teens, can/will want to gather.”
- “Ensure it is up to the highest earthquake building standards. My family lives in Mexico and has just experienced what it is to go through major disaster. Community needs safe places to go to in the event of a disaster.”
- “More rooms for meetings also can be used as multi-purpose.”
- “Concourses are basically large hallways – hope that people will be able to have places to stop and be comfortable without feeling they are “in the way”.
- “Really enjoy + hope off the grill – teen prepared dinners for public on Wednesday + Friday nights – brings community together.”
- “Like all of the food programs, corn fest, off the grill, herbal garden.”

## Recreation

- “Aquatics – great! Lanes + leisure, diving, large hot tub, steam room, moveable floor height.”
- “Fitness Centre components: cardio, weights (Free-weights + machines) + stretch room”
- “Pool, wave pool, gym, lots of space to stretch.”
- “Winter skate area, summer surfing”
- “Already need for more guards, would love to have somehow.”
- “More competitive! Sports facilities!”
- “A moveable floor pool.”
- “Indoor track”
- “Running... in the ice rink.”
- “Inside pickleball court, it’s the fastest growing sport.”
- “Increased focus on space + facilities for children’s sports, so programming can be increased. Active kids – so important!”
- “Weight room – with current weights or better!”
- “Natural light/big windows for facilities that can accommodate!”
- “Proper ventilation”
- “Dedicated gymnastics gym”
- “Like some of the concepts in the pictures. Lots of storage, a bit plus in multi-use.”
- “2<sup>nd</sup> Rink great for minor + hockey academy \_ drop in + figure skating.”
- “More green space”
- “Community gardens”
- “Quite serene gardens for connecting with nature away from the speed of tele-communications/traffic/busy streets/busy life.”
- “Sauna, sauna, sauna, sauna!”
- “Design later than needed as population is growing.”
- “Fitness Centre! Retain lots of natural light, airy feel. Dedicate stretch room attached to F.C. larger than it is now (4x). Keep it open as long as possible during construction.”
- “More equipment geared towards seniors/mobility challenged individuals.”
- “People don’t necessarily like to be on display.”
- “2<sup>nd</sup> rink would be amazing!” “2 rinks – more program opportunities, ice rink upgraded/renovation.”
- “4x change rooms in ice rink for teams incoming/outgoing.”
- “Able to isolate for different groups “private swims”.
- “Close to youth spaces!”
- “More actual books!”
- “Natural light! Like this idea!”
- “Diving boards!”
- “Need women only time in gym!”
- “Laundry room, quiet space for pool, rink, fitness centre staff.”
- “Separate sauna (women/male)”
- “Bigger gym with light. The current gym feels like it is in a basement.. Indoor track would be awesome. A lot more space for weights and machines in Fitness Centre. Please do not do what they did for Trout Lake! (small) Room for spin classes, better hours. (open/close)”
- “Upgraded pool like the one at Hillcrest.”



- “2<sup>nd</sup> training rink under mainsheet.
- “Skate park/outdoor small pool.”
- “Covered running track.”
- “Dedicated gymnastics facility.”
- “Pool, gym/weight room, outdoor running track.”
- “Outdoor pool.”
- “Fitness centre, over looking pool, everyone welcome.”
- “Quiet working space for staff.”
- “More lighting in gym”
- “As you have to prioritize facilities for the budget + space restrictions, please do not forget how important active kids are. Gymnastics and multipurpose facilities are crucial!”
- “Larger stretching room”
- “Increase outdoor sport, space, tennis (w/ lights), basketball (w/lights), etc.”
- “Dedicated gymnastics facility.”
- “No outside lookie-loos.”
- “Gym that opens to the outdoors continued/expandable play area.”
- “Weights/equipment, I don’t see it on the list?”

## Shared Public Space

- Support viewing of activities – “Nope, we do not agree to be on display.” “We don’t agree.”
- “Simplify LAP process to apply, i.e. Including volunteer programs which have member benefits.”
- “Wi-Fi access”
- “Children/Youth areas, meditation room”
- “Bike/equipment share, thingery”

### Food Hub

- “Cooking class”
- “I like the rooftop garden idea – takes up less space”
- “Sharing meals – shouldn’t be public if toxicity is possible.”
- “Vancouver is so diverse. Good opportunity to expose people to different ways of living/eating.”
- “Education programs”

### Social Development

- “Emergency housing?”
- “Youth spaces needs to have a decent footprint/size”
- “Universal washrooms”
- “Mental health services + have reduction too. Linkages.”
- “This is especially important as the gentrification keeps pushing them into Strathcona.”
- “Non-profit is great since childcare is staring to cost so much, high demand”

## Outdoor Play + Recreation

- “Good sight lines + lighting.”
- “Room for rec therapy + massage.”
- “Outdoor pickle ball courts, it is a fast growing sport.”
- “Tennis courts”
- “How about a small outdoor pool (like a wading pool) for kids + everyone to put their feet in during hot summer months.”
- “Do not repeat, too many building now, one large building, more open space.”
- “Water feature like the Trout Lake stream for sand + water. Play dirt is good!”
- “Light outdoor running track for night running.”
- “Waterpark”
- “All shared with VSB?”
- “Do both! Not paved like cement – do it like an actual track!”  
“If yes, good!”
- “The field is slanted and full of holes – super dangerous + can easily be injured!”
- “Regulation length (marked) run track.”
- “Great to have a walking path for seniors. Make sure good resting places + with supports for backs.”
- “Space for bicycle polo.”
- “More green space.”
- “Outdoor fitness court.”
- “Are we still linked to VSB? This is key?”
- “Outdoor workout equipment – Great idea.”
- “Outdoor fitness circuit”
- “More green space”
- “Skateboard park”
- “Space for bicycle polo”
- “Consider re-purposing some of the school yards because people don’t have big families anymore (6-8 kids in the 1960’s vs. 1-3 kids in 2017)”
- “Outdoor circuit + outdoor 50 m pool”
- “Walking trails”
- “Art wall – that has community mural etc., changes regularly.”
- “Outdoor running track”
- “Walking track”
- “A high quality field with a rubber.... And trampoline”
- “Please keep the footprint as small as possible, while accommodating the many uses. Outdoor uses + national areas need space too.”

## Public Realm

- “Gateway to GW can be Brit C.C if linked to Venables as entry, i.e. Housing for families, streets + plazas for entry. Venables rezoned (Southside) for live/work + stories, to animate + create entry to GW + Brit C.C) Brit C.C. rendered as catalyst.”
- “Centralized storage for events materials, i.e. tents, chairs, tables, etc.”
- “How about an apiary!”
- “Earthquake assembly points, earthquake evacuation routes, a “common” symbol.”
- “Bees, chickens, eggs, food security.”
- “Dog park!”
- “Safe place for all”
- “Outdoor pool, kiddy pool”
- “All spaces should be multi-use”
- “So far so good!”
- “As long as we have the budget, why not?”
- “Bike routes to Britannia need improving.”
- “18 Hectare urban forest, test big audacious vision, community centre + housing, embedded but not dominant, families, kids in Evan are underserved by parks/green space. (%)”
- “Like Terra Nova Park in Richmond.”
- “Large space may operate too much traffic”
- “A “speakers” box for those who must “testify”.
- “Culturally significant trees throughout, i.e. Cedar, Douglas fir, etc.”
- “A living maze of value plants, a quiet, sacred place for all. “
- “Create as much green outdoor space. There will be some feelings of loss if it’s all gone. Having said that – we need a big public space for people to go to, including folks in the park.”
- “Use as an anchor, resurface Brit HSY school entry to West (Heritage)
- “Good for community”
- “Rubber track”
- “No access to rooftops! Safety!”
- “How about a coffee shop in the middle?”
- “Love the idea of a covered courtyard leading area!”
- “Need a stage and place for speakers, art, theatres, and electrical outlet.”
- “Community entrepreneurship.”
- “3 level drinking fountain for people, water bottles and pets.”
- “Picnic tables = outdoor hang out (Ask the city to put them back into Grandview Park)”

## Housing

- “Be sure to get affordable housing for everyone.”
- “City presentation slide at housing forum – their priorities for social housing is seniors/indigenous – let’s address that with this rare opportunity with price of land, this is the time to do it.”
- “Multi-generational housing will be an opportunity to build community of children, their parents + grandparents all being able to stay in the Grandview Woodlands

neighbourhood don't have to be related, intergenerational neighbourhood can become chosen family."

- "The housing co-op model of engaging member participation could be adapted to this 100% affordable non-market social housing."
- "No housing, 77 homes were taken to make a much needed community centre, please renew the centre, concentrate on that first. See additional property "Street frontage" for housing."
- "Provide a sanctuary for homeless people."
- "Put housing on top of the seniors centre – good synergy."
- "Mixed housing, seniors space"
- "Hard definition of "Affordable non-market social housing" required."
- "Family housing needed – at panes i.e. replicate entre nous femme."
- "Having done a lot of reflection, I think that housing won't work here. There is already too much + too complex."
- "Makers space, common space, music/movement space, arts will be small."
- "We need public low income housing as this public land/space."
- "Tie housing to social agencies who can provide management + supervision."
- "I'm all for what makes sense, no reason not to build social housing here."
- "No housing, just a drop in the bucket to what is needed. Densify elsewhere \_ create space for people to gather."
- "We desperately need social housing in GW. I have lived here for 30 years, and so many people I know have been forced out due to cost of rent. Our economic diversity is what makes Brit + GW great. Please, please more affordable housing."
- "Housing for local artists + artisans needed. Temporary accommodation for visiting artists from rest of Canada + the world."
- "There will be a need for at least one more community centre with housing, a development plan for "the slope" population growth – think "sister centre" soon!"
- "Nice scope but can make the scope of Britannia too large + unveiling."
- "Yes, maximize affordable housing for: youth-in-care, families, seniors."
- "We need subsidized 10 storey terraced housing ie. Seniors"
- "Subsidized live work /art studios!"
- "Public housing but no private market priced housing!"
- "Rent geared to income. I was so glad to hear that affordability would be based on 30% of income."
- "Broader solution to housing is needed. Housing at this site feels ad hoc as a response to the crisis."
- "But housing is thinking outside the box. It is part of a broader solution that makes use of diverse, accessible, affordable city owned land managed under a non-profit model."
- "Housing would be great for those in the spaces, but not for others."
- "Housing with ecological considerations in design i.e. passive solar, etc."
- "Support is needed with housing. We are in a crisis – the need is greater."
- "If housing component will be for seniors, all or mostly, why not put a seniors' centre under it or adjoin a quality kitchen."
- "Housing need to be mixed ages + abilities."
- "Housing is very important but ... public space it will benefit too few."
- "Don't try to stuff too many dreams on the head of a pin." Tom Green

- “Housing + public buildings are very difficult to design + set up for future operations. Really, we know this from experience.”
- “Maintain pedestrian neighbourhood, human scale, as found in historic Strathcona
- “No housing should be on the Britannia site. It is the community amenities for the whole GW community + needs to be kept for future generations. We need lots of social housing throughout the boarder neighbourhood.”